



"Telecommunication Products to solve Telecommunication Problems"

CK-1P10

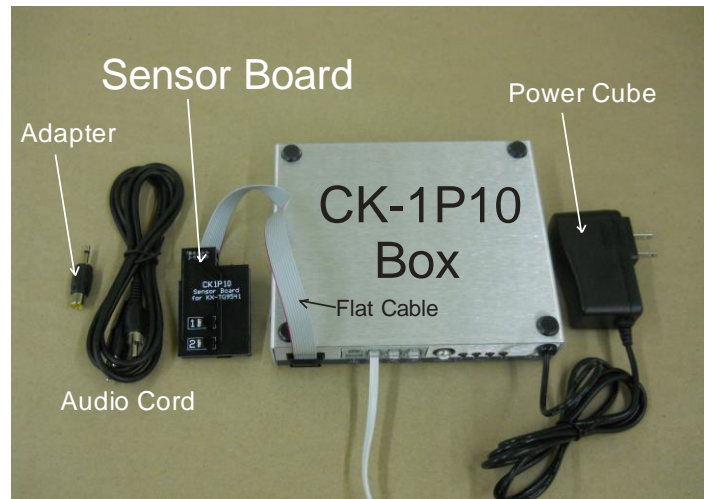
Promotion-On-Hold Module

For the Panasonic KX-TG9541B telephone

03/22/16

Introduction

Thank you for purchasing the Skutch CK-1P10 Promotion-On-Hold Module for the Panasonic KX-TG9541B two line expanded phone system. This unit ONLY works with one specific KX-TG9541B BASE phone, and on all of the cordless units, KX-TGA950 units, that are registered to that specific BASE unit. It will NOT supply promotion-on-hold to Cell Phone calls that are Linked to this phone. This phone allows you to register a maximum of 6 handsets to the BASE phone. The CK-1P10 is a true plug and play device. This unit requires an external sound source such as a Digital MP3 Player to provide the Promotion-On-Hold audio. When a call is placed ON HOLD, from the base or any of the phone's cordless units, the ON HOLD caller will hear the Promotion-On-Hold audio. When the line is re-answered, the audio automatically stops. It's that simple!



CK-1P10 installed on KX-TG9541B

Installation

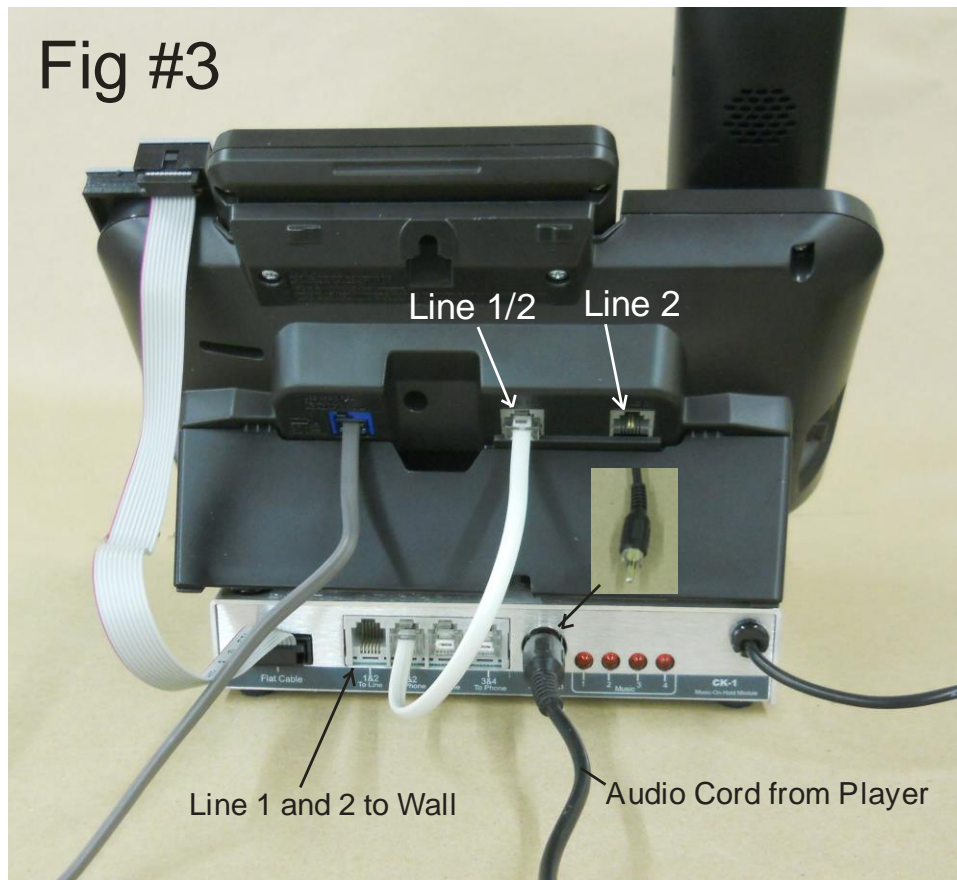
The SENSOR Board MUST be attached to the BASE phone or this unit will not function. The Sensor board MUST completely cover the LINE 1 and LINE 2 buttons on the phone.
 1- Make sure that the surface on the telephone is clean and free of dust and/or oil.

2- Peel the paper protectors off back side of the "SENSOR BOARD" . Align as shown in Fig. 2. The Sensor Board MUST completely cover the line selector buttons on the phone and fit flush against the phone. Once you are SURE it is aligned correctly, press down firmly to adhere to phone.



- 3- Position the CK-1P10 box under the base telephone with the jacks facing towards the back of the phone. (See Fig. 3).
- 4- Connect the short modular cord from [1&2 to Phone] on the CK-1 to the [LINE 1/2] jack on the Phone.
- 5- Connect a MOD cord from Telephone Wall Jack 1&2 to [1&2 to Line] on CK-1.
- 6- Connect one end of the audio cord to the CK-1P10 in the AUDIO IN jack. Connect the other end to the output of your audio player. Do NOT use the supplied Audio Adapter on the CK-1P10 side.
- 7- Connect the POWER CUBE from the CK-1 box to 115VAC power.

Fig #3



Testing the System:

1- Pickup line 1 on telephone. The line one Green LED on the SENSOR BOARD should light up. Hang up. Repeat this test for line 2.

2. From an outside phone, call the 1st line on the phone that the CK1 is installed on. After answering the phone, WAIT a minimum of 3 seconds before placing the call ON HOLD. If you don't wait 3 seconds, the CK1 will NOT activate and you will NOT hear music. Adjust the level of the music player. Repeat the same for line 2.

NOTE: Music quality can NOT accurately be judged from a CELL phone. Call from a land line to judge the quality of the Promotion-On-Hold.

Disabling Internal MOH tune on Phone

With the Base Phone NOT IN-USE, press the "MENU" button (center button below Display). Then on keyboard press #167, then Dwn Arrow (reads OFF), then SAVE.

MENU #167, [DWN Arrow], SAVE

I hear Music when I pick up the phone

It is normal to hear a burst of music when a call is picked up from a HOLD condition. The maximum length of the burst should be under 1.5 second. This is normal.

Lights on CK-1 Box.

When you place a line on HOLD, the corresponding LED on the rear of the CK-1P10 box lights up to confirm the Promotion-On-Hold condition. When the CK-1P10 is plugged into power, these lights will flash three times then will go out.

No Music-On-Hold on Linked Cell Phone Calls

The CK-1P10 will NOT play Promotion-On-Hold audio to any calls placed ON HOLD that are linked to a CELL phone.

Using Other Phones with the KX-TG9541B phone

This Panasonic phone system can be used with other makes and models of phones, but when the other phones are placed ON HOLD, the caller will not hear Music On Hold.

Tech Support - 916-786-6186

If you have any problems getting the unit to work properly feel free to give us a call. Technical Support is available between the hours of 7:30 AM and 4:30 PM Pacific Time, Monday through Friday.

• ONE YEAR LIMITED WARRANTY

This SKUTCH PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to SKUTCH Electronics along with a copy of the original invoice. After the unit has been repaired, SKUTCH will ship the PRODUCT back via UPS GROUND service at our expense, only within the Continental United States. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of SKUTCH Electronics, the PRODUCT has been damaged by lightning or any other Acts of God, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized SKUTCH Service Center.

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