

# SIEMENS

Be inspired



# Gigaset 8825

**24**GHz  
digital  
technology

User Manual and  
Safety Precautions

# Congratulations!

Congratulations on your purchase of the Siemens Gigaset 8825 telephone system! This phone's 2.4 GHz frequency and high speed digital voice encoding provide reception and voice clarity that is superior to other cordless phones. And, its digital spread spectrum technology will provide you with secure, private conversations.



# Gigaset 8825

**2.4**GHz  
digital  
technology

## User Manual and Safety Precautions

Please read the following information.

For Siemens Customer Care, product operation information, or for technical information, call our experts toll free:

(888) 777-0211

7 a.m. to 10 p.m. Central Standard Time EVERY DAY

[www.icm.siemens.com](http://www.icm.siemens.com)

---

## Table of Contents

---

<b>Getting Started</b> .....	<b>1</b>
Box Contents .....	2
Making a Call from the Base Station .....	4
Setting Up the Cordless Handset .....	5
Charging Batteries in the Cordless Handset .....	6
Cordless Handset Registration .....	7
Making a Call from the Cordless Handset .....	10
Answering a Call .....	10
<b>Basic Setup</b> .....	<b>11</b>
Base Station Diagram .....	12
Base Station Displays and Menus .....	12
Cordless Handset Diagram .....	13
Cordless Handset Menus and Display .....	14
Entering Your Area Code .....	14
Setting the Date and Time .....	16
<b>Managing Calls</b> .....	<b>17</b>
Making a Call .....	17
Answering a Call .....	18
Placing Calls on Hold .....	19
Making an Intercom/Internal Call .....	19
Transferring Calls .....	20
Managing Multiple Calls .....	22
Using the Speakerphones .....	23
Making a Conference Call .....	24
<b>Using the Directory</b> .....	<b>27</b>
Making a New Entry .....	29
Making a New Entry from the Call Log .....	31
Making a New Entry from Redial .....	32
Editing an Entry .....	32
Sending Entries to Other Phones .....	33
Deleting a Directory or Directory Entry .....	36
Creating a Voice Announcement for a Specific Directory Entry .....	37
Checking Available Directory Memory .....	39
<b>Using Caller ID / Call Waiting</b> .....	<b>41</b>
Answering Caller ID Calls .....	42
Call Waiting .....	43
Managing Advanced Caller ID Services .....	45
Turning Advanced Caller ID Features On and Off .....	46

<b>Using the Call Log</b> .....	<b>47</b>
Turning On the Call Log .....	47
Accessing Call Log Information .....	48
Call Log Options .....	50
Dialing from the Call Log .....	51
<b>Using the Answering System</b> .....	<b>53</b>
Telephone Company Messaging Service .....	53
Listening to and Deleting Messages .....	53
Selecting and Recording Greetings .....	55
Using Auto Attendant .....	57
Using Mailbox Keys .....	59
Accessing Messages from Remote Location .....	60
Answering System Settings .....	62
<b>Using Speed Dial</b> .....	<b>65</b>
<b>Monitoring a Remote Location</b> .....	<b>67</b>
<b>Customizing Your Phone System</b> .....	<b>69</b>
Choosing a Language .....	69
Assigning Names to Phones .....	71
Advanced Line Options .....	72
Restoring System Setting Defaults .....	73
Restoring Handset Defaults .....	74
Setting Volume and Pitch Levels .....	74
Turning Hold Tone On or Off .....	76
Turning Feedback Tones On or Off .....	77
Auto Call Accept .....	78
Auto Backlight on the Handset .....	78
Recording a Phone Call .....	79
Assigning a Mailbox to a Specific Directory Entry .....	80
<b>System Security</b> .....	<b>81</b>
Privacy Settings (Call Barge-In) .....	81
Setting or Changing a PIN .....	82
Barring Calls .....	84
Locking Handsets .....	85
Disabling the Handset Keypad (Keyboard Protection) .....	86
Additional Cordless Handset Registration .....	87
Registering to Additional Base Station .....	88
Deregistering a Cordless Handset .....	88

## Table of Contents

---

Appendix A: Safety Instructions and Product Information . . . .	A-91
Appendix B: Troubleshooting Guide . . . . .	B-97
Appendix C: Base Station Menu Tree . . . . .	C-101
Appendix D: Cordless Handset Menu Tree . . . . .	D-103
Appendix E: Remote Answering System Access . . . . .	E-105
Index . . . . .	I-107



**DO NOT RETURN THIS  
PRODUCT TO THE STORE!**

For Siemens Customer Care, product operation information, or  
for technical information, call our experts toll free:

**(888) 777-0211**

7 a.m. to 10 p.m.

Central Standard Time EVERY DAY

TDD Access and TTY Technical Support: (888) 777-0209

## Getting Started

Welcome to your new Gigaset 8825 telephone system. This section provides step-by-step instructions for getting your new system up and ready to make and receive calls.

### The Basics

The Gigaset 8825 is packed with features that provide calling convenience and flexibility:

- 2.4 GHz Digital Technology
- 2 Line, Multi-User capabilities, up to 8 handsets
- Frequency Hopping Spread Spectrum
- Digital Answering system with mailboxes
- Full Digital Duplex Speakerphones on base and handsets
- Graphical LCD Displays on base and handsets
- Intuitive User Interface

Only the base station needs a phone line connection. Chargers for cordless handsets can be installed near any electrical outlet.

Up to eight Gigaset 8800 handsets can operate from one base station.

## Getting Started

### Box Contents

Getting Started

1

The items below make up the Gigaset 8825 phone system.



Before using your new phone system, read "Safety Precautions" on page 93.

### Setting Up the Base Station

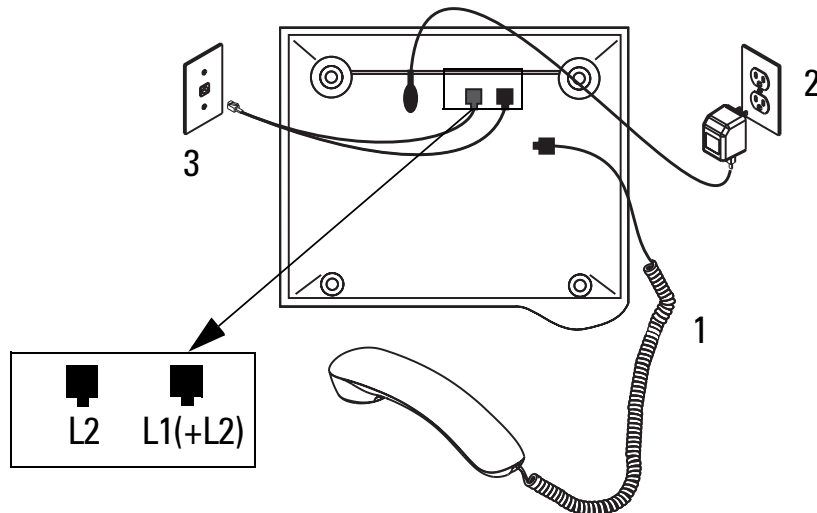
To get the best performance from your system, follow these guidelines:

Install the base station in a central location in your home or office.

- Avoid placing the base station near computers, microwave ovens or other electrical appliances.
- Elevate the base station as much as possible and keep the antenna (upper right hand corner) clear of objects that might block signal reception.

- The base station is designed for operation in protected rooms with a temperature range between +40°F and +100°F.
- The terms base station and desk station are used interchangeably.

To set up the base station, turn the base station over and follow these steps:



- 1 Plug corded handset into base.
- 2 Plug power supply connector into slot on left back of unit. Secure wire into cable channel to prevent cord from becoming loose, causing you to lose power. Plug power transmitter "brick" into wall outlet.
- 3 Unwrap "Y" telephone line cord.
  - a. If you have 2 lines coming out of the same wall jack, plug the single connector end into the wall. Plug connector end marked on wire with LINE 1 into back of unit into slot on right marked Line 1 + (Line 2). Plug connector end marked on wire with LINE 2 into slot in the middle marked Line 2.
  - b. If you have 2 separate wall jacks, plug the 2 connector ends into each wall jack and the single connector end into slot on right marked Line 1 + (Line 2). Note which line will become Line 1 and the other will become Line 2.



c. If you have a single line, plug the single connector end into wall jack. Plug connector end marked on wire with LINE 1 into back of unit into slot on right marked Line 1 + (Line 2). Plug connector end marked on wire with LINE 2 into slot in the middle marked Line 2. It will not damage phone to plug connector into Line 2 if you have only one phone line.


- 
- Note
- Connecting other telephone devices, such as caller ID boxes or answering devices, to the phone system may interfere with the performance of some system features and is not supported by Siemens.
  - The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.
  - Only use the power supply unit included as indicated on the underside of the base station.
  - Use the telephone cord supplied. Do not use any old cords.
  - Do not use an outlet controlled by a wall switch.
- 

## Making a Call from the Base Station

You are now ready to make calls from the base station.



### At the base station

- 1 Pick up the corded handset  
OR press  or available line key on base station to turn on the speakerphone.
- 2 Dial the desired number.
- 3 To disconnect, hang up or press the lit line key.

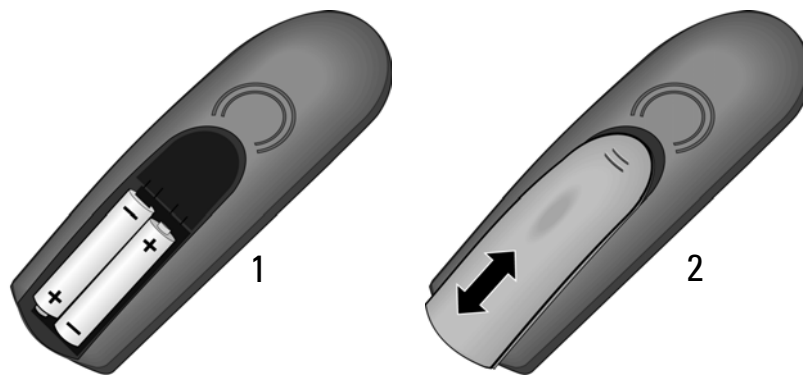
## Setting Up the Cordless Handset

The cordless handset comes with a protective film over the display screen. Remove this protective film for a clear screen display.



The cordless handset comes with two AA rechargeable NiMh batteries.

To insert batteries into the cordless handset, follow these steps:



- 1 Remove battery compartment cover and insert batteries as shown above.
- 2 Replace cover and slide on. Handset will beep and automatically turn on.

The cordless handset features a headset jack that accommodates a standard 2.5 mm headset plug. Although no headset is included with the system, compatible headsets made by other manufacturers are readily available.

## Getting Started

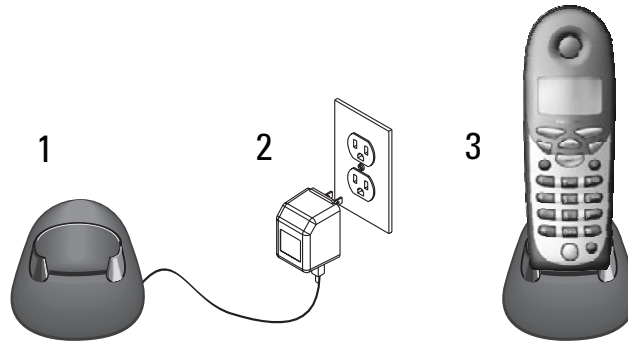
### Charging Batteries in the Cordless Handset

#### Getting Started


1

Use the charger to charge batteries in the cordless handset.

To set up and use the charger, follow these steps:



- 1 Place charger on flat surface or mount on wall.
- 2 Plug power supply into electrical outlet.
- 3 Place cordless handset with batteries loaded into charger.

The cordless handset display features a battery indicator. To get the best performance from your handset, charge batteries when the indicator shows two-thirds of the stored energy has been used. 

- 
- Note** Take these special precautions when using the batteries:
- Allow batteries to achieve a full charge by leaving the handset in the portable charger for 12-14 hours before its initial use.
  - Use only rechargeable NiCd or NiMh batteries with the system.
  - Never use non-Siemens charging units as these can damage the batteries.
  - The batteries heat up during charging. This is normal and not dangerous.
  - The battery charging status is correctly displayed only after uninterrupted charging/discharging. You should therefore avoid opening the battery compartment unnecessarily.
  - Use a clean pencil eraser as needed to clean battery contacts on the bottom of the cordless handset.
- 

### Cordless Handset Registration

The cordless handset packaged with the system is preregistered to the base station. If not, it needs to be registered.

A cordless handset that needs to be registered will display "PLEASE REGISTER."

## Getting Started

---

To register a handset, you need access to both the base station and the cordless handset you are registering. You also need to know the system PIN.


**Default PIN Number**  
**0000**

- 
- Note** • Access to some system features, such as remote access to the answering system, is protected by a personal identification number (PIN). For full access to all your phone's features, change the default PIN of 0000. To change the PIN, see "Setting or Changing a PIN" on page 82.
- 

To register a handset, follow these steps:










### On the cordless handset

- 1 If necessary, turn on the handset by pressing the  key in lower right hand corner of handset.
- 2 When "PLEASE REGISTER" is displayed, press OK.
- 3 Enter the system PIN and press OK.



### At the base station

- 1 At the base station, press .
- 2 Scroll to "SYSTEM SETTINGS?" by pressing the  or  key and press .
- 3 Enter the system PIN and press .
- 4 Select "MOBILE REGISTRATION?" by pressing the  key and press .

**Default PIN Number**  
**0000**



### On the cordless handset

- 1 When "SELECT INTERCOM NUMBER" is displayed, scroll to the number you want to assign to the handset.
- 2 Press OK.

---

**Note**

- If a handset displays nothing when you turn it on, check to make sure batteries are properly installed and charged. See "Setting Up the Cordless Handset" on page 5 for instructions.
- It is possible to register handsets to two Gigaset 8825 base stations. See "Registering to Additional Base Station" on page 88 for instructions.

---

## Getting Started

### Getting Started




1

## Making a Call from the Cordless Handset

You are now ready to make calls from the cordless handset.



### On the cordless handset

- 1 Dial the desired number.
- 2 Press  or .
- 3 To disconnect, press   
OR place handset in the charger.

---

### Note

- If you prefer, press  and listen for a dial tone before dialing the number.
- 


If you have two lines, the first available line is automatically selected (Line 1 is the default selection).

## Answering a Call

To answer calls, follow these steps:





### At the base station

- Pick up the corded handset  
OR press  or blinking line key.



### On the cordless handset

- Lift the handset from the charger  
OR press  or .

### Basic Setup

This section provides information to get you started making calls. Illustrations of the base station and cordless handset are provided to assist you in becoming familiar with key functions, displays and menus.

2

Basic Setup

#### Entering Your Area Code

As soon as possible after setting up your phone, enter your local area code into the system settings. Entering your area code helps ensure that certain features, like the directory and call log, function correctly. See “Entering Your Area Code” on page 14 to complete the procedure.




#### Setting the Date and Time

If you subscribe to Caller ID, the date and time are set automatically at the base station when you receive your first call.

To set the date and time manually, See “Setting the Date and Time” on page 16.

#### Setting Up Your Answering System

The Gigaset 8825 is already set up to do the following:

- Greet callers with “Please leave a message at the tone.”
- Record caller’s message.
- Play back messages when you press a flashing mailbox key.
- Scroll through messages when you press the  or  keys.
- Delete messages when you press the  key.

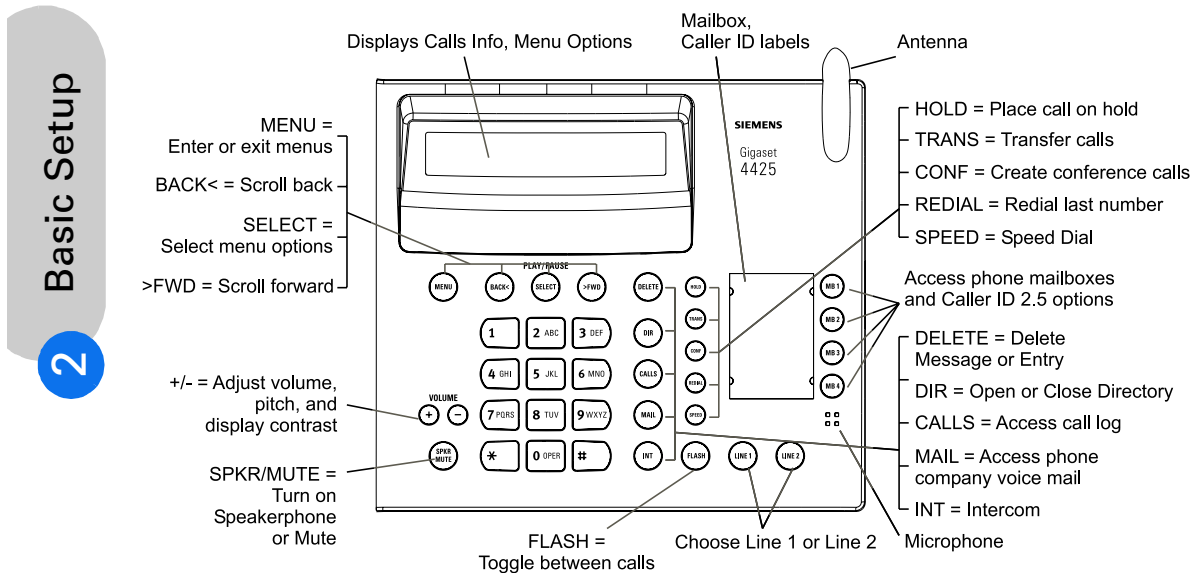
You can also customize the answering system. See “Using the Answering System” on page 53.



## Basic Setup

### Base Station Diagram

Base station keys are clearly labeled to make it easier to program and use your phone.



### Base Station Displays and Menus

The base station display presents information about call status and options for managing calls.

When the base station is idle (not in use), the screen display appears like the sample below:



The date and time are on the top line, and answering system information is on the second line. When you program features, you usually begin from an idle screen display.

When your phone is handling a call, you see information about that call in the display.

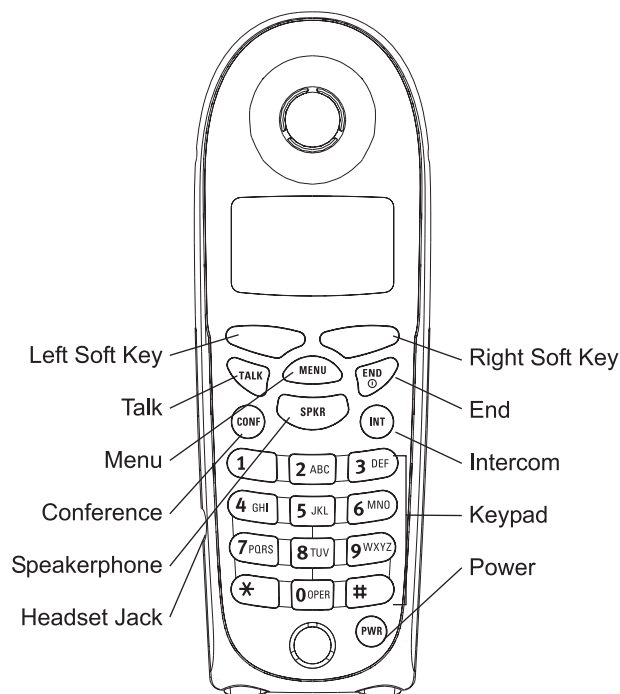
When you customize your phone, the display presents options and provides visual confirmation of your choices. The lists of options are called menus. You can scroll through menus and make selections by using various keys. The keys most often used are listed in the table below:

**Table 1: Keys for Managing Menus**

Key	Function
<b>MENU</b>	Press to enter or exit menus.
<b>SELECT</b>	Press to select a feature or option.
<b>BACK&lt;</b>	Press to scroll back through features or options.
<b>&gt;FWD</b>	Press to scroll forward through features or options.

### Cordless Handset Diagram

Use keys on the cordless handset to perform functions similar to those on the base station.



## Basic Setup

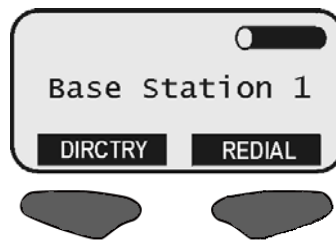
---

The cordless handset features two soft keys. Use these soft keys to select menu options represented by icons in the display.

### Cordless Handset Menus and Display

The cordless handset display presents information about call status and options for managing calls.

When the handset is idle, the screen display appears like the sample below:



The display indicates the base station to which the handset is registered. The battery icon shows how much of the battery charge has been used. The icons above the soft keys indicate the Directory and Redial features are available.

- 
- Note • If a handset displays nothing when you turn it on, check to make sure batteries are properly installed and charged (see “Setting Up the Cordless Handset” on page 5).
- 








### Entering Your Area Code

To conveniently call back a user from the Call Log (see “Dialing from the Call Log” on page 51) you will need to key in and store the code for the area where your telephone is installed (Local Area Code). If it is installed in a Multiple Area Code Area you will also have to key in and store the Extra Codes for the Area.



To enter your area code, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" by pressing the  key and press .
- 3 Enter the system PIN and press . (Default PIN is 0000.)
- 4 Scroll to "AREA CODES?" and press .
- 5 Scroll to "LOCAL AREA CODE?" and press .
- 6 Enter your local area code and press .
- 7 You will hear a confirmation beep and "ENTRY STORED" will be displayed.

If your area includes more than one local area code, follow these steps:

- 1 Repeat steps 1-4 above  
OR after entering local code, scroll forward to "EXTRA AREA CODE 1?" and press .
- 2 Enter an extra area code and press .

---

Note • You can enter up to three extra area codes.

---

**Important:** Leave the "Local Area Code" option blank in a 10-digit dialing area (metropolitan area). Use the "Extra Area Codes" option instead. Setup of your area codes is necessary for accurate dialing of local numbers from the Call Log. Enter "000" to erase any existing area codes.









### Setting the Date and Time

The date and time settings are necessary in order for the date and time of the arriving of messages/incoming call to be displayed correctly.

You can also set the clock mode, to the 12 hour mode (AM and PM) or 24 hour mode. If you subscribe to Caller ID, the date and time are automatically set. If you do not subscribe to Caller ID, follow the steps below to set the date and time.



#### At the base station

- 1 Press .
- 2 Scroll to "DESK STATION SETTINGS?" by pressing the  key and press .
- 3 Scroll to "DATE/TIME?" and press .
- 4 Scroll to "SET DATE AND TIME?" and press .
- 5 Use the keypad to enter the month, day, hour and minutes and press .
- 6 Scroll to "AM/PM" or "24 HOUR MODE" and press . If selecting AM/PM, scroll to "AM?" or "PM?" and press .

---

**Note** • If you subscribe to Caller ID and the automatic date/time update feature is turned on, the answering system automatically updates time and date each time you receive a call.

---

## Managing Calls

You can manage multiple calls and tasks on the Gigaset 8825. These include the following:


- Making and receiving calls
- Placing and managing calls on hold
- Making an intercom/internal call
- Transferring calls
- Managing multiple calls
- Using speakerphones and mute
- Making conference calls

## Making a Call

To make calls from the base station or cordless handset, follow these steps:



### At the base station

- 1 Pick up the corded handset OR press  or available line key to turn on the speakerphone.
- 2 Dial the desired number.
- 3 To disconnect, hang up OR press the lit line key.




---

**Note** • You can predial the desired number before picking up the handset. Picking up the handset then initiates dialing.

---



### On the cordless handset

- 1 Dial the desired number.
- 2 Press  or .
- 3 To disconnect, press   
OR place handset in the charger.

---

**Note** • If you prefer, press  and listen for a dial tone before dialing the number.

---

## Managing Calls

---

If you have two lines, the first available line is automatically selected (Line 1 is the default selection).

You can also dial from the Call Log or Directory. For more information about these features, see “Using the Directory” on page 27 and “Using the Call Log” on page 47.

---

**Note** • If you have difficulty dialing from the Call Log, check to see that local area codes are correctly entered. See “Entering Your Area Code” on page 14 for more information.

---

### Redialing a Call

You may redial the last number called from the base station or from among the last five numbers dialed on the cordless handset.

To redial calls, follow these steps:



At the base station

Press  .



On the cordless handset

- 1 Press the key under “REDIAL” on display.
- 2 Scroll to the desired number and press OK twice.


### Answering a Call

To answer calls from the base station or cordless handset, follow these steps:



At the base station

Pick up the corded handset

OR press  or the blinking line key.

---

**Note** • CALLS button on base station will light (see “Using the Call Log” on page 47).

---



On the cordless handset

Lift the handset from the charger

OR press  or .



## Placing Calls on Hold

While a call is on hold, you can make intercom calls. If you have two lines, you can also make outside calls.

To place a call on hold and make another call, follow these steps:





At the base station

- 1 Press .
- 2 To make an intercom call, press  and dial intercom number  
OR to make an outside call, press the unlit line key and dial the new call.



On the cordless handset

- 1 Press key under "HOLD" on display.
- 2 Press  and dial the new call  
OR press  and dial an intercom number.
- 3 To toggle between two calls, press "TOGGLE."

---

Note • When the handset has an active call on hold, the handset has no indication of a waiting call.



---

## Making an Intercom/Internal Call

To make intercom calls, follow these steps:



At the base station

- 1 Pick up the corded handset, press  and enter the cordless handset's intercom number.
- 2 To disconnect, hang up or press .





## Managing Calls

---



### On the cordless handset

- 1 Press .
- 2 Enter the number of the handset (0 for the base station) you wish to call, OR press the key under DSK on display for the base station speakerphone, OR press ALL to call all phones.
- 3 To disconnect, press  or place handset in charger.

---

Note • When the base station is engaged in an active external call, it cannot receive intercom calls.

---




## Transferring Calls

You can transfer outside calls to any handset or base station, with or without announcing the transfer to the person receiving the call.

To transfer a call without announcing it, follow these steps:



### At the base station



- 1 Press .
- 2 Press the intercom number of the handset to which you are transferring the call,  
OR press  or  to transfer an intercom call to an outside caller.
- 3 Hang up.

---

Note • You cannot transfer a call from one external line to another.

---

To announce the call first, follow these steps:

- 1 Press  .
- 2 Press the intercom number of the handset to which you are transferring the call.
- 3 Wait for answer, and then announce the call.
- 4 Press  .


To transfer a call on the cordless handset without announcing the call, follow these steps:



### On the cordless handset

- 1 Press key under "TRANSFR" on display.
- 2 Enter the intercom number of the phone to which you are transferring a call ("0" for base station)  
OR press key under "ALL INT" on display to transfer to all phones.

To announce the call first, follow these steps:

- 1 Press key under "HOLD" on display.
- 2 Press  .
- 3 Press the intercom number of the phone to which you are transferring the call ("0" for base station).
- 4 Wait for answer, then announce the call.
- 5 Press key under "TRANSFR" on display.

### Managing Multiple Calls

If you have two incoming calls, the first call will be displayed above the second call. If you are on an active call when another call comes in, the phone does not ring but beeps repeatedly. If you subscribe to Caller ID through your telephone company, you will also see information about the incoming call on the base station display.



#### At the base station

To answer the first of two incoming calls, pick up the handset. The phone displays the first call on the top line

OR to choose which line to answer,



press  or .

To answer an incoming call while on another call, follow these steps:

- 1 Announce to caller you will place them on hold and press key under "HOLD" on display.
- 2 Press the blinking line key for the incoming call.
- 3 To return to original call, press the blinking line key OR to toggle between calls, press "HOLD" first and then desired blinking line key.



#### On the cordless handset






- 1 To answer the first of two incoming calls, press  or  OR to choose which line to answer, press the key under L1 or L2.
- 2 To answer an incoming call while on another call, press key under "HOLD" on display.
- 3 Press key under "ACCEPT" on display to answer the new call.

## Using the Speakerphones

You can use the speakerphone on the base station or cordless handset to have hands-free conversation and to extend the conversation to other persons nearby. Use the mute feature to prevent the other party from hearing your voice and any conversation around the base station.




### At the base station

- To use the speakerphone, press  .
- To block the other party's ability to hear you, press  again (key flashes to confirm muting).
- To undo, press  again.
- To disconnect a speakerphone call, pick up and then replace the corded handset  
OR press active line or  .
- To block the other party's ability to hear you while using the corded handset, press  , but DO NOT hang up.

To dial using the handset speakerphone, follow these steps:





### On the cordless handset

- 1 Dial the desired number.
- 2 Press  .


## Managing Calls

To use the handset speakerphone during a call, follow these steps:

- 1 Press  to turn on the handset speakerphone.
- 2 To set the speakerphone volume during a call, press  again.
- 3 Raise or lower the volume using the key under the arrows on display.
- 4 Save the volume level by pressing OK.

### Managing Calls

3

To change from speakerphone to the handset, press .




To end the call, press  or replace the handset in charger.

## Making a Conference Call

To make conference calls, follow these steps:





### At the base station



- 1 While on an active call, press an unlit line key (the first caller is automatically placed on hold), and dial a new call OR press  and an intercom number.
- 2 When the second party answers, press .
- 3 To disconnect from one party, press the corresponding line key or .



### On the cordless handset

- 1 While on an active call, press  (the first caller is automatically placed on hold).
- 2 Press  and dial a new call  
OR press  and an intercom number.
- 3 When the second party answers, press .
- 4 To disconnect from one party, press the line you want to maintain. The other line is disconnected.

---


**Note** • During conference calls, Advanced Call Waiting/ Caller ID features are turned off.



---



### Using the Directory

You can maintain an individual directory on each phone in the system. Each directory stores up to 200 frequently used phone numbers, depending on length of names and numbers.

To access a directory, press  at the base station or press key under “DIRCTRY” on a cordless handset. From that point, you can use the keypad to enter the first letter of a name to display the corresponding entry. You can also scroll through directory entries and menu options.

To call a number displayed in the directory, press the line you want to use at the base station or press  or  on the cordless handset.

The table on the next page shows options available on the Base Station Directory menu. Some of these options are displayed only if directory information has been entered. The cordless handset has similar options.



**Table 2: Directory Menu Options**


<b>Menu Option</b>	<b>Action</b>
New Entry?	Allows new entries to be created. Use the Key Presses table in this section as a guide to entering letters and characters with the phone keys.
New Entry from Redial?	From Base Station only, enter numbers from the redial list.
Send Directory?	Send the directory to another phone in the system.
Delete Directory?	Delete an entire directory.
Check Memory?	Display percentage of memory available.
<b>The following options are only available if you have directory entries:</b>	
Dial Number?	Dials number in directory.
Edit Entry?	Edit the name or number of a stored entry.
Send Entry?	Send an individual directory entry to another phone in the system.
Delete Entry?	Delete an individual entry.
Voice Announcement?	From Base Station only, record, play or delete an announcement for incoming calls that match a directory entry. (See "Caller ID Voice Announce" on page 41.)
Assign MBox?	From Base Station only, assign a specific mailbox to a directory entry (see "Assigning a Mailbox to a Specific Directory Entry" on page 80).

## Making a New Entry

Use the keypad on the base station or cordless handset to enter and edit names and numbers. Directory names can be up to 16 characters in length.

When using the keypad to enter a name, the number of quick presses on a key determines what letter or character is entered. Use the table below as a guide.

**Table 3: Key Presses**

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
<b>1</b>	 <sup>1</sup>	1								
<b>2</b>	a	b	c	2	á	à	â	ç		
<b>3</b>	d	e	f	3	é	è	ê			
<b>4</b>	g	h	i	4	í	î				
<b>5</b>	j	k	l	5						
<b>6</b>	m	n	o	6	ñ	ó	ô	õ		
<b>7</b>	p	q	r	s	7					
<b>8</b>	t	u	v	8	ú	ù	û			
<b>9</b>	w	x	y	z	9					
<b>*</b>	a→A <sup>2</sup>	*	/	(	)	&	@			
<b>0</b>	0	-	“	\	:	'	?	¿	!	¡
<b>#</b>	#									

<sup>1</sup> Space or blank

<sup>2</sup> Shift





To facilitate dialing some calls, you may need to insert a pause when entering a telephone number. Inserting a pause is described in the following procedures.



## Using the Directory

To make a new entry, follow these steps:




### At the base station

- 1 Press .
- 2 Scroll to “NEW ENTRY?” prompt and press .
- 3 Use the keypad to enter the name. (See the table “Key Presses” on page 29 as a guide.)
- 4 Press .
- 5 Enter the phone number and press .

The number line will not accept a dash. To insert a pause, press the  key above the  key. The display shows a “P” in the number to indicate a pause.



### On the cordless handset

- 1 Press .
- 2 Select “DIRECTORY” and press OK.
- 3 Select “NEW ENTRY” and press OK.
- 4 Use the keypad to enter the name. (See the table “Key Presses” on page 29 as a guide.)
- 5 Scroll forward to the number line.
- 6 Enter the number and press OK.
- 7 Select “SAVE ENTRY” and press OK.

The number line will not accept a dash. To insert a pause while entering a phone number, follow these steps:





- 1 Insert numbers up to the pause and press OK.
- 2 Scroll to "INSERT PAUSE" on the menu, and press OK. The display shows a "P" in the number to indicate a pause.

### Making a New Entry from the Call Log

To save a call log entry to the directory, follow these steps:




#### At the base station

- 1 Press  .
- 2 Scroll to the entry you are saving to the directory and press  .
- 3 Scroll to "SAVE TO DIRECTORY?" and press  .
- 4 Edit the entry if desired.
- 5 Press  to save entry.



#### On the cordless handset

- 1 Press  .
- 2 Select "CALL LOG" and press OK.
- 3 Scroll to the entry you are saving to the directory and press OK.
- 4 Select "SAVE TO DIRECTORY" and press OK.
- 5 Edit entry if desired and press OK.
- 6 Select "SAVE ENTRY" and press OK.

## Using the Directory

### Making a New Entry from Redial

You can save the last dialed number at the base station or choose from among the last five dialed numbers at the cordless handset.

To save a dialed number to the directory, follow these steps:



#### At the base station

- 1 Press **DIR**.
- 2 If no entries appear, scroll to "DIRECTORY: NEW ENTRY FROM REDIAL?" by pressing **> FWD** and press **SELECT**.  
OR if an entry appears, press **SELECT** first and then scroll to "DIRECTORY: NEW ENTRY FROM REDIAL?" by pressing **> FWD** and press **SELECT**.
- 3 Edit the displayed entry and press **SELECT**.



#### On the cordless handset

- 1 Press "REDIAL?"
- 2 Scroll to desired number and press OK.
- 3 Scroll to "SAVE TO DIRECTORY?" and press OK.
- 4 Enter name, if necessary, and press OK.
- 5 To "SAVE ENTRY?;" press OK.







### Editing an Entry

To edit an entry, follow these steps:




#### At the base station

- 1 Press **DIR**.
- 2 Scroll to the entry by pressing **> FWD** and press **SELECT**.

- 3 Scroll to "EDIT ENTRY?" by pressing  and press .
- 4 Press  to erase name characters and enter changes.
- 5 Press  to the number line.
- 6 Press  to erase numbers and enter changes.
- 7 Press .



### On the cordless handset

- 1 Press "DIRCTRY"
- 2 Scroll to the entry and press OK.
- 3 Select "EDIT ENTRY?" and press OK.
- 4 Use the delete key  to erase the name characters and enter changes.
- 5 Scroll forward to the number line.
- 6 Erase number characters and enter changes.
- 7 Press OK.

## Sending Entries to Other Phones

You can send individual directory entries or whole directories from one phone to another. Entries are sent one at a time and added to the receiving phone's existing directory. Duplicates of existing entries are ignored. If a transfer is interrupted or memory runs out, entries already transferred will be saved in the receiving phone's directory.






To interrupt a transfer, press  at the base station or  on a cordless handset.

## Using the Directory

To send an individual entry, follow these steps:


### At the base station



- 1 Press  .
- 2 Scroll to desired entry and press  .
- 3 Scroll to "SEND ENTRY?" and press  .
- 4 Enter the intercom number of the cordless handset to which you are sending the directory entry and press OK.
- 5 When the handset rings, press  .
- 6 The  key on the base will light and "DATA TRANSFER IN PROGRESS" will show in the handset display.
- 7 When completed, you will hear a confirmation beep and the handset will revert to idle.
- 8 The base display shows the next directory entry and asks you if you would like to send. If no action is taken after a few seconds, the screen reverts to idle.

### On the cordless handset



- 1 Press "DIRCTRY"
- 2 Scroll to the entry and press OK.
- 3 Scroll to "SEND ENTRY" and press OK.
- 4 Enter the intercom number of the handset to which you are sending entries  
OR enter "0" for the base station and press OK.
- 5 At the phone receiving the entries, enter the PIN and press OK or  . The receiving screen will show "DATA TRANSFER IN PROGRESS."
- 6 When completed, phones revert to idle.

To send the entire directory, follow these steps:

### At the base station



- 1 Press and press .
- 2 Scroll to "DIRECTORY: SEND DIRECTORY?" by pressing and press .
- 3 Enter the intercom number of the cordless handset to which you are sending the directory entries. The base station will display "SENDING TO INTERCOM X" and the key will light.
- 4 When the handset rings, press .
- 5 Enter the handset PIN and press OK. (Default PIN is 0000)
- 6 The receiving handset will display "DATA TRANSFER IN PROGRESS."
- 7 When completed, you will hear a confirmation beep and the base will display "DATA TRANSFER COMPLETE."
- 8 The handset and the base will then revert to idle.

### On the cordless handset



- 1 Press .
- 2 Scroll to "DIRECTORY" and press OK.
- 3 Scroll to "SEND DIRECTORY" and press OK.
- 4 Enter the intercom number of the handset to which you are sending entries or enter "0" for the base station and press OK.
- 5 At the phone receiving the entries, enter the PIN and press OK or .
- 6 The sending handset will display "SENDING DIRECTORY TO INTERCOM X." The receiving screen will display "DATA TRANSFER IN PROGRESS."



## Using the Directory

- 7 When completed, the sending handset will display "DATA TRANSFER COMPLETE." Both sending and receiving phones will revert to idle.

### Deleting a Directory or Directory Entry

You can delete individual directory entries or whole directories.

To delete an individual entry, follow these steps:

Using the Directory

4



#### At the base station

- 1 Press .
- 2 Scroll by using the key to the entry and press .
- 3 Scroll by using the key to "DELETE ENTRY?" and press .
- 4 You will hear a confirmation beep and see "ENTRY DELETED" on the display.



#### On the cordless handset



- 1 Press "DIRCTRY."
- 2 Scroll to the entry and press OK.
- 3 Scroll to "DELETE ENTRY" and press OK.
- 4 You will hear a confirmation beep when the deletion is complete.

To delete the entire directory, follow these steps:




#### At the base station

- 1 Press and press .
- 2 Scroll by using the key to "DIRECTORY: DELETE DIRECTORY?" and press .

- 3 Enter the system PIN. (Default PIN is 0000.)
- 4 At the prompt “ARE YOU SURE?,” press . During deletion, the  key and all mailbox keys will light. You will hear a long confirmation beep after the deletion is complete.

On the cordless handset



- 1 Press .
- 2 Scroll to “DIRECTORY” and press OK.
- 3 Scroll to “DELETE DIRECTORY” and press OK.
- 4 Enter the handset PIN and press OK.
- 5 To “DELETE ALL ENTRIES?,” press OK.
- 6 You will hear a confirmation beep when the deletion is complete.

### Creating a Voice Announcement for a Specific Directory Entry

You can record a voice announcement that plays for incoming calls from a number listed in the directory. You will also need to turn on Caller ID Voice Announce in the phone’s System Settings. See “Turning Advanced Caller ID Features On and Off” on page 46.

## Using the Directory

---

To create a voice announcement for a specific entry, follow these steps:



At the base station

- 1 Press **DIR**.
- 2 Scroll to the entry and press **SELECT**.
- 3 Scroll by using the **> FWD** key to "VOICE ANNOUNCEMENT?" and press **SELECT**.
- 4 Scroll by using the **> FWD** key to "RECORD ANNOUNCEMENT?" and press **SELECT**.
- 5 Record an announcement by speaking clearly and quickly into the base speakerphone and press **SELECT**.
- 6 Listen as the announcement is played back.
- 7 Follow the steps above if you have to re-record or wish to record another announcement.

- 
- Note
- Recording of a voice announcement is only possible through the base speakerphone.
  - Voice Announcement is not possible if the line is on hold.
-






## Checking Available Directory Memory

You can check available memory to find out if a directory is nearly full or can still accommodate entries.

To check memory, follow these steps:



### At the base station



- 1 Press  and press .
- 2 Scroll by using the  key to "DIRECTORY: CHECK MEMORY?" and press .
- 3 Check the display for percentage of memory available.
- 4 Press  to exit.

### On the cordless handset



- 1 Press .
- 2 Scroll to "DIRECTORY" and press OK.
- 3 Scroll to "CHECK MEMORY" and press OK.
- 4 Check the display for percentage of memory available.
- 5 Press  to exit and return to idle state.



## 5 Using Caller ID/ Call Waiting




### Using Caller ID / Call Waiting

Your telephone company provides Call Waiting, Caller ID and Caller ID on Call Waiting as optional services available to subscribers. If you subscribe to these services, you can turn them on in your phone system's settings. Not all services may be available in all areas.

#### Caller ID

If you subscribe to Caller ID through your telephone company, the phone displays information about an incoming call.

#### Call Waiting

If you subscribe to Call Waiting through your telephone company, a short repeating beep alerts you when you are on an active call and an outside call comes in on the same line. You can use the  key at the base station or  or  on the cordless handset to answer or place a second call. You can then toggle between two active calls.

#### Caller ID on Call Waiting

If you subscribe to Caller ID on Call Waiting, the phone displays information for calls that come in while you are on another call. If you also subscribe to Advanced Caller ID Services, you have an opportunity to decide how to route the incoming call. See "Call Waiting" on page 43.

#### Caller ID Voice Announce

If you subscribe to Caller ID, you can turn on the Gigaset 8825's Caller ID Voice Announce feature. The phone announces an incoming call if the number matches a directory entry, and you have already recorded an announcement for that entry. For information about recording an announcement, see "Creating a Voice Announcement for a Specific Directory Entry" on page 37.

5

Using Caller ID/  
Call Waiting

### Answering Caller ID Calls

Caller ID is a service provided by the local telephone company which allows your Gigaset to display the name and number of the person who is calling you. Contact your local telephone company to subscribe to Caller ID service.

An incoming call is displayed as follows:



- If both number and name were transmitted, then both will be shown. If the number is stored in the telephone book, only the name stored will appear.
- "EXTERNAL" will be displayed if you have not applied for Caller ID service.
- "PRIVATE CALL" will be displayed if the caller has chosen to block his or her number.
- "OUT OF AREA" will be displayed if the number is not available to your telephone company.
- "UNKNOWN" will be displayed if the caller is unknown or no available Caller ID information is received by the local telephone company.

---

**Note** A bell will appear in the first display line:

- if you have not applied for Caller ID Service
  - if the caller has chosen to block his or her name.
  - if the name is not available to your telephone company.
  - if the incoming name is longer than 16 letters, only the first 16 are displayed.
  - if the incoming number is longer than 16 characters, only the first 16 are displayed.
-

### Call Waiting




If you subscribe to Call Waiting through your telephone company, a short repeating beep alerts you when you are on an active call and an outside call comes in on the same line.

If you subscribe to Call Waiting Caller ID, the incoming name and number is displayed while on a call.

To answer or place a second call, follow these steps:




#### At the base station






- 1 Press  to answer the waiting call.
- 2 To reconnect to the first call, press  again.
- 3 You can toggle between two callers at any time by pressing .

#### On the cordless handset



- 1 Press  to answer the waiting call.
- 2 To reconnect to the first call, press  again.
- 3 You can toggle between two callers at any time by pressing .

OR

- 1 Press  to answer the waiting call.
- 2 To reconnect to the first call, press  again.
- 3 You can toggle between two callers at any time by pressing .

5

Using Caller ID/  
Call Waiting



## Using Caller ID / Call Waiting

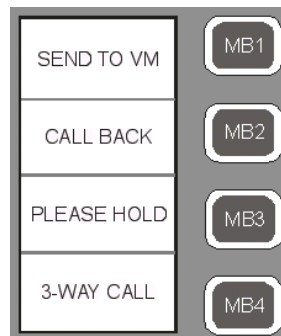
Some telephone companies offer the features below to handle waiting calls.

**Table 4: Advanced Features**

Feature	Action
<b>Send to VM</b>	Forwards the incoming call to your voice mail at the central office.
<b>Call Back</b>	Asks the incoming caller to call back. Do not accept the call.
<b>Please Hold</b>	Puts the incoming call on hold and plays a Hold announcement.
<b>3 Way Call</b>	Tells the telephone company to initiate a conference call which allows all three parties to talk.

**Note** • Any recorded announcements associated with the options are defined and recorded by the telephone company and cannot be changed by the Gigaset.

At the base station, these choices are also listed on one side of the paper insert next to the mailbox keys:



## Managing Advanced Caller ID Services

The following table lists choices for routing a second call during the *eight* seconds that Caller ID information for that call is displayed. Press the keys listed on the base station or press soft keys on the cordless handset to make selections.

**Table 5: Keys to Routing Caller ID on Call Waiting**

Action	Base Station Key	Cordless Handset Display
Transfer a call to network voice mail.*	MB1	VM
Announce to caller to call back at a later time.	MB2	CBK
Announce to caller to please hold.	MB3	HLD
Add a waiting caller to ongoing call to create 3-way call.	MB4	CNF
Toggle between waiting and active calls or place call on hold.	FLASH	TALK key

\*Requires subscription to local telephone service

## Using Caller ID / Call Waiting







### Turning Advanced Caller ID Features On and Off

If you subscribe to Caller ID from your local telephone company, use the System Settings menu at the base station to turn related features on. If you do not subscribe to Caller ID, make sure these are turned off.

To turn Caller ID features on, follow these steps:




At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Scroll to "CALLER ID?" and press .
- 5 Scroll to "ENHANCED FEATURES OFF" and press  to turn these on.
- 6 If you want names displayed in upper case only, scroll to "MIXED CASE" and press  for "NO MIXED CASE."

- 
- Note
- These features are active if you have subscribed to corresponding services from your local telephone company. Contact your phone company for information about subscribing.
  - Not all features are available in all areas.
- 

To turn Caller ID features off, follow these steps:

- 1 Repeat steps 1 - 4 above.
- 2 Scroll to "ENHANCED FEATURES ON" and press  to turn these off.

### Using the Call Log

The Gigaset 8825 Call Log maintains a record of incoming calls. The record includes information for up to 50 calls in the order received with the most recent call at the top of the list.







Information in the Call Log lets you know how many calls have been received from a particular phone number, whether or not calls have been answered or returned, and whether or not voice messages exist for calls. You must subscribe to Caller ID for this information to be stored with the call.

### Turning On the Call Log

To set the Call Log to record information for all calls, unanswered calls only or no calls, follow these steps:



#### At the base station





- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Scroll to "CALL LOG?" and press .
- 5 Scroll to desired setting: "LOG ALL CALLS," "LOG UNANSWERED CALLS," or "LOG NO CALLS," and press .
- 6 Press  to exit.

## Using the Call Log

- Note
- Calls picked up on the first ring will not be logged in the Call Log. Call Waiting calls are included in the Call Log if you have subscribed to Caller ID with Call Waiting from your local telephone company.
  - If several calls are received under the same number, all calls are recorded.
  - If you are having difficulty dialing from the Call Log, check to see that your area code is correctly entered. See “Entering Your Area Code” on page 14 for more information.

## Accessing Call Log Information

At the base station, press  to view Call Log information.

The  key lights up when the Call Log contains new information. While viewing information, you can press the  or  keys to scroll through the log. At any entry, press  to display options for saving the entry, deleting it, listening to related messages, or returning the call.

If you do not subscribe to Caller ID, the phone displays only the number of calls and time and date of each call. If you subscribe to Caller ID, the base station displays information similar to the following:

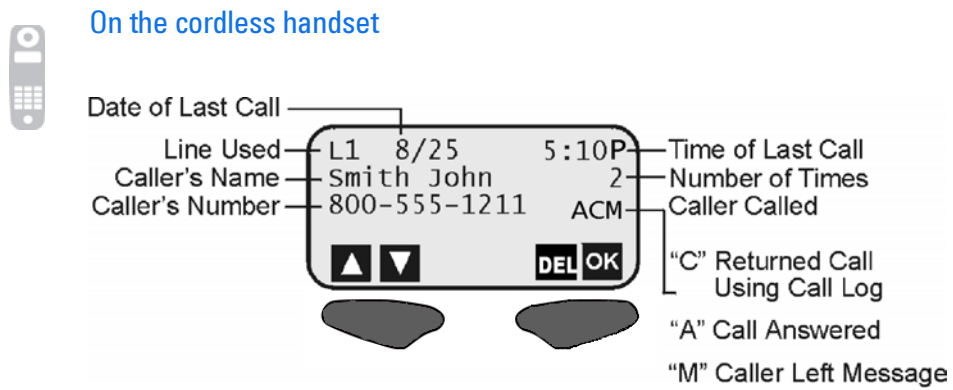


At the base station

Line Number	Name of Caller	Date and Time of the Call
L1	Doe, John	03:54 P
#2	333-2225555 MC	08/25

Number of Times Called    M = Caller Left a Message    C = Callback was Made  
A = Call was Answered

With Caller ID, the cordless handset displays information similar to the following:



### Call Log Options

The table below describes options available from the Call Log.

**Table 6: Call Log Options**

Option	Action
Return Call?	Call number recorded in the Call Log.
Save to Directory?	Save number and name of caller to Directory.
Delete Entry?	Delete entry currently displayed.
Delete Entire Call Log?	Delete all information for all calls in Call Log.
Listen to Message(s)?	Exit the Call Log and play voice messages associated with calls there.

6

To choose options as you view the Call Log, follow these steps:




#### At the base station

- 1 Press **CALLS** and press **SELECT**.
- 2 Scroll to the desired option and press **SELECT**.
- 3 To exit, press **CALLS**.



#### On the cordless handset

- 1 Press **MENU**.
- 2 Select "CALL LOG" and press OK.
- 3 Scroll to desired call log entry.

- 4 To view options, press OK.
- 5 Scroll to desired option and press OK.
- 6 To exit, press  .

### Dialing from the Call Log

If you subscribe to Caller ID and your Local Area Code and Extra Codes have been stored in your telephone, it will behave as described below in the example of dialing from the Call Log list:

#### Single Area Code Area (Local Area code and no Extra Code is stored)

If the Area Code of the Call Log entry is identical to the stored Local Area Code, only the 7 digit number will be dialed. Otherwise, a "1" will automatically be placed in front of the number.

#### Multiple Area Code Area (Local Area Code and Extra Code(s) are stored)

If the Area Code of the Call Log entry is identical to the stored Local Area Code or one of the Extra Codes, the Call Log entry will be dialed as displayed. Otherwise a "1" will automatically be placed in front of the number.

---

**Note** • There are certain cases (such as a long distance call within the same Area Code) which are not supported by this feature. In these cases, please dial the number manually.

---





# 7 Using the Answering System


## Using the Answering System

The Gigaset 8825 answering system records and maintains outgoing announcements and incoming messages. You can set up greetings for various types of calls. You can access the answering system from the base station, cordless handsets and by dialing in from a phone external to the system.


- 
- Note • Access from an external phone is possible only after you change the default PIN 0000. To change the default PIN, see “Setting or Changing a PIN” on page 82.
- 

## Telephone Company Messaging Service

The answering system works independently of messaging services coordinated by your telephone company. If you subscribe to a messaging service, the base station

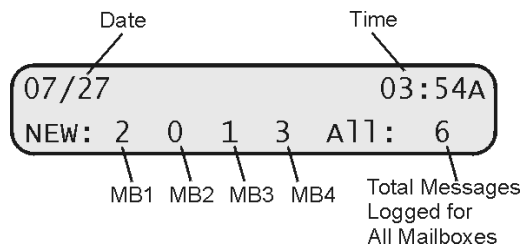
 key lights up when you have received messages.

- 
- Note • Messaging service requires VMWI signaling from the local telephone company and may not be available in all areas.
- 

You can program the  key to dial your message access phone number. See “Using Speed Dial” on page 65.

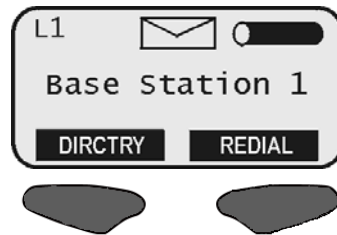
## Listening to and Deleting Messages

Displays on the base station and cordless handset change when callers leave messages. When idle, the base station displays the number of messages in each mailbox



## Using the Answering System

The cordless handset displays an envelope for new messages only.



To listen to and delete individual messages, follow these steps:

### At the base station



- 1 Press the lighted or blinking mailbox key.
- 2 Listen as the system announces and plays back messages, and view call information in the phone display.
- 3 Press or to skip messages or go back to earlier messages.
- 4 To delete messages, press .
- 5 To exit playback, press the mailbox key OR hang up.

### Using the Answering System


7

To listen to and delete messages, follow these steps:

### At the base station





- 1 Press .
- 2 To select "ANSWERING SYSTEM MENU?," press .
- 3 Scroll to "MESSAGES?" and press .
- 4 Scroll to "PLAY ALL NEW" or "PLAY ALL" and press .

- 5 Listen as the system announces and plays back messages, and view call information on the display.
- 6 To delete messages, scroll to “DELETE ALL?” or “DELETE OLD?” and press .



### On the cordless handset

- 1 Press .
- 2 Press .
- 3 Listen as the system announces the number of new and old messages in each mailbox.
- 4 Enter the desired mailbox and press OK, or press “ALL MBX” to listen to messages in all mailboxes.






## Selecting and Recording Greetings

You can record your own greetings for various answering system settings.


To record a greeting, follow these steps:



### At the base station

- 1 Press .
- 2 To select “ANSWERING SYSTEM MENU?” press .
- 3 Scroll to “GREETINGS?” and press .
- 4 Scroll to type of greeting desired and press  (see the table “Answering System Greetings” on page 56).
- 5 Scroll to “RECORD GREETING?” and press .

## Using the Answering System

- 6 Record a greeting through the base speakerphone or base station handset.
- 7 Press  to play back greeting.

---

**Note** • To avoid background noise, record greetings through the corded handset.



---

The table below lists the types of greetings you can set up for incoming calls.

**Table 7: Answering System Greetings**

<b>Answering System Greetings</b>	<b>Action</b>
Mailbox 1,2,3,4	Plays greeting for a specific mailbox.
Answer Only	Plays announcement but does not accept voice messages.
Blocked ID	Plays greeting for callers with blocked Caller ID information.
Auto Attendant	Permits caller to select a mailbox and leave message. (See "Using Auto Attendant" on page 57)
Default	Plays a default greeting if none has been recorded but answering system options are turned on.

The following base station keys perform specific functions during recording:

-  rewinds a recorded greeting.
-  stops recording or plays back or pauses a greeting after recording.

-  ,  ,  , or  stop recording for corresponding mailbox or play back a greeting after recording.







### Using Auto Attendant

You can use the Auto Attendant to direct callers to specific mailboxes. You must first turn on the Answering Machine and the Auto Attendant, and then record a greeting to make the feature available.

To turn on the Auto Attendant, follow these steps:



#### At the base station

- 1 Press  .
- 2 Scroll to "ANSWERING SYSTEM MENU?" and press  .
- 3 Scroll to "SETTINGS?" and press  .
- 4 Scroll to "LINE 1 SETTINGS?" (or "LINE 2 SETTINGS?" if you are turning the Auto Attendant on for the second line), and press  .
- 5 Scroll to "AUTO ATTENDANT?" and press  to turn on. (The word ON appears in the display to confirm your choice.)
- 6 Press  to exit.

## Using the Answering System

To record a greeting for the Auto Attendant, follow these steps:



At the base station

- 1 Press **MENU**.
- 2 Scroll to "ANSWERING SYSTEM MENU?" and press **SELECT**.
- 3 Scroll to "GREETINGS?" and press **SELECT**.
- 4 Scroll to "LINE 1 AUTO ATTENDANT?" (or "LINE 2 AUTO ATTENDANT?" if you are setting it up for your second phone line), and press **SELECT**.
- 5 Scroll to "RECORD GREETING?" and press **SELECT**.
- 6 Record your greeting through the corded handset (to minimize background noise) or the base speakerphone.
- 7 Press **SELECT** to stop recording and to playback your greeting.

Using the  
Answering System

7

When you record a greeting for the Auto Attendant, you can direct callers to specific mailboxes to leave messages for specific persons or reasons.

A sample Auto Attendant greeting follows: "Hello, this is the Smith family. To leave a message for Mary, press 1. To leave a message for John, press 2. To leave a message for John Jr., press 3. To leave a request for pet sitting, press 4."

You can, in addition, record a separate greeting for each mailbox.

### Using Mailbox Keys

You can press mailbox keys to play back messages by callers who were directed there by the answering system.

If you have turned on the Auto Attendant, calls are directed to mailboxes through that feature. Otherwise, if you have two lines or subscribe to Distinctive Ringing through your phone service provider, calls are routed to specific mailboxes as follows:

- Line 1 calls are directed to Mailbox 1.
- Line 2 calls are directed to Mailbox 2.
- Line 1 Distinctive Ringing calls are directed to Mailbox 3.
- Line 2 Distinctive Ringing calls are directed to Mailbox 4.

Mailbox keys light up or flash to signal changes in message status:

- A lit mailbox key signals only old messages exist.
- Slow blinking indicates new messages exist.
- Fast flashing indicates the mailbox is playing a greeting or recording a message.
- Flickering of all four keys indicates memory is full.
- If the mailbox key is not lit or flashing, no messages exist.

7

Using the  
Answering System





### Accessing Messages from Remote Location

You can access the answering device from any touch-tone phone.

You can gain access only if the system PIN has been changed from its default of 0000. (See “Setting or Changing a PIN” on page 82.)

To gain remote access, follow these steps:

#### From a Touch Tone Phone

- 1 Dial the phone number.
- 2 When answering system picks up, press  twice before greeting is completed.
- 3 Enter the system PIN. (You must have changed the PIN)
- 4 Listen as system announces number of messages and audio help.
- 5 Enter a mailbox number or  to select all mailboxes.
- 6 Enter desired remote access code from the table below.
- 7 Follow audio prompts.

---

**Note** • After 3 unsuccessful attempts to enter the system PIN, you will be disconnected.

---

The following table displays remote access codes and shortcuts.

**Table 8: Remote Access Codes**

Key	Action
5	Plays new messages.
6	Record message
7	Plays all messages
8	Plays greeting.
9	Record greeting.
0	Turns answering system on or off.
*	Select all mailboxes.
#	Access Help.

While listening to messages, you can use shortcuts described in the table below.

**Table 9: Remote Access Shortcuts**

Key	Action if pressed before message starts	Action if pressed after message starts
5	Skips introduction.	Skips to next message.
6	Deletes message and skips to next message.	
7	Plays telephone number supplied by Caller ID.	
8	Repeats previous message.	Repeats message.
9	Pauses or resumes message.	
0	Exits system.	

## Using the Answering System

To turn Answering System on remotely, follow these steps:

### From a Touch Tone Phone

- 1 Dial the phone number.
- 2 Let the phone ring until you are prompted (approximately 10-15 rings) for the PIN.
- 3 Enter system PIN.
- 4 Follow voice prompts or press "0" to turn answering system on.

## Answering System Settings

You can set preferences and turn features on and off in the answering system settings.

The table below describes Answering System menu settings available.

**Table 10: Answering System Menu Settings**

<b>Answering System Menu Settings</b>	<b>Action</b>
Line 1 Settings	Turn options on and off and set preferences for Line 1.
Line 2 Settings	Turn options on and off and set preferences for Line 2.
Play Timestamp	Turn off to disable time and date announcement for messages.
Memory Status?	Check to see how much memory remains for messages. Total is approximately 45 minutes.
Assign Mailbox Name?	Assign a name of up to 16 characters to a specific mailbox.

You can set several preferences and turn options on and off for Lines 1 and 2, as described below:

**Table 11: Answering System Line Settings**

Line 1 and 2 Settings	Action
Answering System	Turn on or off to record or not record messages.
Answer Only	Turn on to play announcement but not record messages.
Auto Attendant	Turn on to permit callers to select mailbox and leave message.
Call Screening	Turn on to listen as a caller leaves a message. Press SPKR/MUTE or pick up the handset to answer.
Blocked ID Barring	Turn on to play greeting for callers with blocked Caller ID.
Number of Rings?	Set system to answer after specific number of rings. Auto mode set for 2 rings if new messages exist or 4 rings if there are no new messages.
Max. Message Length?	Set maximum message duration for callers.

**Note** • You will need to record a greeting for the “Answer Only” or “Blocked ID” before you can use these two features.





## Using the Answering System

---

To change an answering system setting, follow these steps:



At the base station


- 1 Press  and scroll to “ANSWERING SYSTEM MENU?”
- 2 Press .
- 3 Scroll to “SETTINGS?” and press .
- 4 Scroll to desired feature or option and press  (see “Answering System Menu Settings” on page 62 and “Answering System Line Settings” on page 63).
- 5 Select preferences as prompted by display.

---

Note • Answering system settings are entered at the base station only.

---







### Using Speed Dial

The base station can store up to eleven phone or intercom numbers as Speed Dial entries. Each is assigned to a number key or to the  key.


To set a Speed Dial entry, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "DESK STATION SETTINGS?" and press .
- 3 Scroll to "SPEEDDIAL ENTRY?" and press .
- 4 Press the single key (0-9 or ) you want to associate with the phone or intercom number.
- 5 Press .
- 6 Enter the phone number and press .

To dial a Speed Dial entry, follow these steps:

- 1 Press .
- 2 Press the number you assigned to the entry in Speed Dial.

To set a directory entry as a Speed Dial entry, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "DESK STATION SETTINGS?" and press .

## Using Speed Dial

---

- 3 Scroll to "SPEEDDIAL ENTRY?" and press **SELECT**.
- 4 Press the single key (0-9 or **MAIL**) you want to associate with the phone number.
- 5 Scroll to "USE DIRECTORY ENTRY?" and press **SELECT**.
- 6 Scroll to desired directory entry and press **SELECT**.

To delete a Speed Dial entry, follow these steps:

- 1 Press **MENU**.
- 2 Scroll to "DESK STATION SETTINGS?" and press **SELECT**.
- 3 Scroll to "SPEEDDIAL ENTRY?" and press **SELECT**.
- 4 Press the single key (0-9 or **MAIL**) associated with the number you want to delete.
- 5 Scroll to "DELETE SPEEDDIAL?" and press **SELECT**.

---

**Note** • If desired, place speed dial memory index on back of corded handset.

---

## 9 Monitoring a Remote Location

### Monitoring a Remote Location

You can program a cordless handset to monitor noise in a remote location. Simply set the monitor to respond to a specific level of noise and to call another phone in the system when it detects noise.


You can also use a cordless handset to listen to activity or noise around the base station. This feature turns on the base station speakerphone, and the base station displays “Voice Call Active.”

There are three setting levels with level three being the most sensitive to loudness and level one being the least sensitive.

To program the cordless handset to function as a monitor, follow these steps:



#### On the cordless handset

- 1 Press .
- 2 Scroll to “ROOM MONITOR” and press OK.
- 3 Scroll to “MONITOR ROOM” and press OK.
- 4 To have the monitor call another phone when it detects noise, scroll to “SET CALL NUMBER” and press OK.
- 5 Enter an intercom number or \* to ring all handsets and press OK.
- 6 To set the sound sensitivity level, scroll to “SET LEVEL” and press OK.
- 7 Press arrow keys to adjust the level up or down to the desired setting, and then press OK.

9



Monitoring a  
Remote Location



## Monitoring a Remote Location

---

To activate the monitor, follow these steps:

- 1 Press .
- 2 Scroll to "ROOM MONITOR" and press OK.
- 3 Scroll to "MONITOR ROOM" and press OK. (A check mark confirms your choice.)
- 4 Press .
- 5 Place the handset in the room you want to monitor.

To deactivate the monitor, press OK at the "MONITOR ROOM" prompt. The check mark disappears, confirming deactivation.

---


Note • While functioning as a monitor, the cordless handset does not ring for incoming calls.

---

To monitor noise around the base station, follow these steps:



On the cordless handset

- 1 Press .
- 2 Press key under "DSK" on display.
- 3 Listen for activity.

# 10 Customizing Your Phone System

## Customizing Your Phone System

You can customize many Gigaset 8825 features.

Changing some of these features affects all users or all phones in the system:

- Choosing a language
- Assigning names to phones
- Advanced Line Options
- Restoring system setting defaults

Other features are more likely to be set for personal preference:






- Setting volume and pitch levels
- Turning off the cordless handset ringer
- Turning tones on or off
- Auto Call Accept
- Auto Backlight on the handset

## Choosing a Language

You can set the phone to display information and play answering system instructions in English, Spanish or French. To choose a language, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Scroll to "LANGUAGE?" and press .
- 5 Scroll to the language choice and press .


10

Customizing Your  
Phone System


## Customizing Your Phone System

---

If you accidentally change the language to Spanish, you can revert back to English by following these steps:


- 1 Press .
- 2 Select "CONFIGURACION SISTEMA?," "ENTRAR CODIGO SISTEMA," (your system PIN), "IDIOMA?" and "INGLES."

If you accidentally change the language to French, you can revert back to English by following these steps:


- 1 Press .
- 2 Select "REGLAGES SYSTÈME?," "ENTRER CODE SYSTÈME," (your system PIN), "LANGUE?," and "ANGLAIS."




On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "LOCAL SETTINGS" and press OK.
- 4 Scroll to "LANGUAGE" and press OK.
- 5 Scroll to the language choice and press OK.

If you accidentally change the language to Spanish, you can revert back to English by following these steps:

- 1 Press .
- 2 Select "CONFIG. TELEFONO?," "AJUSTA LOCAL," "IDIOMA?" and "ENGLISH."

If you accidentally change the language to French, you can revert back to English by following these steps:

- 1 Press .
- 2 Select "CONFIG. COMBINE?," "REGLAGES COMBINE," "LANGUE?," and "ENGLISH."







### Assigning Names to Phones

You can assign names to the base station or to cordless handsets. Assigning names causes system phones to display these names during intercom calls, and simplifies other procedures. Use Table 3, "Key Presses," on page 29 as a guide to using the keypad to enter names.

To assign names, follow these steps:




#### At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Scroll to "ASSIGN NAME?" and press .
- 5 Scroll to "BASE?" or intercom number and press .
- 6 Use the keypad to enter a name and press .



#### On the cordless handset

- 1 Press .
- 2 Scroll to "BASE SETTINGS" and press OK.
- 3 Select Base Station 1 (or Base Station 2).

## Customizing Your Phone System

---

- 4 Scroll to “CHANGE NAME” and press OK.
- 5 Press the arrow to clear the existing name.
- 6 Use the keypad to enter a name and press OK.
- 7 Scroll to “SAVE ENTRY” and press OK.

---

Note • Maximum length is 16 characters.

---

### Advanced Line Options

You can adjust Advance Line Options when you want to customize how phones access the telephone lines. The following table defines the options available.





**Table 12: Advanced Line Options**

<b>Advanced Line Option</b>	<b>Action</b>
Automatic Line Select	Permit a phone to automatically select the first available line, or turn off if you prefer to select a line manually.
Line Access	Restrict an individual phone’s access to a specified phone line or to incoming or outgoing calls only.
Long Distance Prefix	Enter access numbers or codes for long distance carriers. These are automatically added to domestic or international long distance calls. You can manually override the feature by entering an alternate code while dialing.

To adjust advanced line options, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Select the desired option "AUTOMATIC LINE SELECT?," "LINE ACCESS?," or "LONG DISTANCE PREFIX?" and press .
- 5 Follow additional prompts to customize the desired setting.






### Restoring System Setting Defaults

You may find, as you become familiar with the Gigaset 8825, that you prefer the original settings. You can restore factory default settings to the system. This does not change the system PIN. Answering system greetings, messages, Call Log and directory entries are saved.

To restore the system factory default settings, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Scroll to "RESET SYSTEM DEFAULTS?" and press .
- 5 At the prompt "ARE YOU SURE?" press . The display shows "SETTINGS RESET TO DEFAULT" and you will hear a confirmation beep.

10


Customizing Your  
Phone System

### Restoring Handset Defaults

To restore handset default settings, follow these steps:



On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS?" and press OK.
- 3 Scroll to "LOCAL SETTINGS?" and press OK.
- 4 Scroll to "FACTORY DEFAULT?" and press OK.
- 5 Enter the handset PIN and press OK. The display shows "SETTINGS RESET TO DEFAULT" and you will hear a confirmation beep.

### Setting Volume and Pitch Levels






You can adjust volume levels on phones to make a caller's voice sound louder or softer. You can also adjust the pitch and volume of the base station ringer and turn the cordless handset ringer on or off.

You can adjust the volume on a phone when the phone is idle or when you are on an active call.

To adjust volume on the base station handset or speakerphone, follow these steps:




At the base station

- 1 Lift the corded handset or press .
- 2 Press the  key above the  key to increase volume  
OR press the  key above the  key to decrease volume.

To adjust volume on the cordless handset or handset speakerphone, follow these steps:








### On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "HANDSET VOLUME" and press OK  
OR scroll to "HANDSFREE VOL" and press OK.
- 4 Press the key under display to adjust volume up or down and press OK.

To adjust ringer pitch or ringer volume at the base station or on the cordless handset, follow these steps:




### At the base station

- 1 Press the  or  key.
- 2 Scroll to "PITCH?" or "VOLUME?" and press .
- 3 Press the  and  keys to adjust up or down.

To adjust ringer volume or pitch on the cordless handset, follow these steps:



### On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "RINGER SETTINGS" and press OK.
- 4 Scroll to "LINE 1 RINGER," "LINE 2 RINGER," or "INTERCOM RINGER" and press OK.
- 5 Scroll to "RINGER VOLUME" or "RINGER PITCH" and press OK.
- 6 Press key under display to adjust up or down and press OK.





## Customizing Your Phone System

---

To turn the cordless handset ringer off or on, follow these steps:



### On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "RINGER SETTINGS" and press OK.
- 4 Scroll to "RINGER ON" and press OK. (A check mark indicates that the ringer is on.)
- 5 To exit, press .






## Turning Hold Tone On or Off

Tones provide you with information about selections and system functions. For example, the hold tone beeps when calls are placed on hold to assure callers they have not been disconnected.

To turn the hold tone on or off at the base station, follow these steps:



### At the base station






- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Scroll to "LINE CONFIGURATION?" and press .
- 5 Scroll to "HOLD TONE ON" and press  to turn on or off.

### Turning Feedback Tones On or Off

Feedback tones alert you to system warnings or prompts. To turn feedback tones (Key Click, Acknowledgement, and Error) on or off at the base station, follow these steps:



#### At the base station

- 1 Press .
- 2 Scroll to "DESK STATION SETTINGS?" and press .
- 3 Scroll to "TONES?" and press .
- 4 Scroll to desired feedback tone and press  to turn on or off.
- 5 To exit, press .


The following tones are available on the cordless handset:

- The Key Click tone sounds when a base station or handset key is pressed.
- The Battery Warning tone sounds when the battery is low.
- The Range Warning tone warns that you are nearing the maximum range of the handset and you should move closer to the base station.
- The Acknowledge tone confirms a selection.
- The Error tone warns that input is incorrect.
- The Sync tone sounds when the handset and the base station connect.

To turn feedback tones on or off on the cordless handset, follow these steps:



#### On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "LOCAL SETTINGS" and press OK.

## Customizing Your Phone System

---

- 4 Scroll to "TONES" and press OK.
- 5 Scroll to desired tone and press OK to turn on or off. (A check mark indicates tone is on.)



### Auto Call Accept

This feature allows you to answer a call by simply lifting a cordless handset from its charger.

To turn Auto Call Accept on or off, follow these steps:



On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "LOCAL SETTINGS" and press OK.
- 4 Scroll to "AUTO CALL ACCPT" and press OK to turn on or off.
- 5 Press  to exit.



### Auto Backlight on the Handset

The backlight illuminates the display on the cordless handset. When the backlight feature is turned on, the display lights up as soon as a key is pressed.

To turn the backlight on or off, follow these steps:



On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "LOCAL SETTINGS" and press OK.
- 4 Scroll to "AUTO BACKLIGHT" and press OK to turn on or off.
- 5 Press  to save changes.






### Recording a Phone Call

At the base station, you can record a call on an external line at the base station. You and the other party hear a beep when recording begins. Recording stops after approximately 25 minutes. A call that is being recorded CANNOT be put on hold.

To record a call, follow these steps:



#### At the base station

- 1 During a call, press .
- 2 Press . Mailbox keys begin blinking, indicating the call is being recorded.
- 3 If you need to restart recording after call is completed, press .
- 4 To stop recording, press  OR hang up.
- 5 To listen to the recording after call is completed, press the blinking mailbox key.
- 6 To delete the recording, press  while the recording is playing.

---

**Note** • Always ask the other party for permission before recording a call. In some states, it may be illegal to record a telephone conversation with a person who has not given you permission to do so. This feature is not available on the cordless handset.

---









### Assigning a Mailbox to a Specific Directory Entry

You can assign a mailbox for incoming calls from a specific directory entry.

To assign a mailbox to a specific entry, follow these steps:

At the base station



- 1 Press  .
- 2 Scroll by using the  key to the entry and press  .
- 3 Scroll by using the  key to "ASSIGN MBOX?" and press  .
- 4 Scroll by using the  key to desired Mailbox and press  . (A check mark confirms your choice.)
- 5 Press  to exit.

---

**Note** • Remember to record a greeting for any assigned mailbox.

---

## System Security

The Gigaset 8825 is equipped with a number of features to maintain security. These include the following:

- Privacy settings
- Setting or changing a PIN
- Barring calls
- Locking handsets

### Privacy Settings (Call Barge-In)

Privacy settings control access to calls. You can set the phone to permit or to prohibit third parties from joining ongoing calls or picking up calls placed on hold.


On system phones, an audible signal announces the addition of a third party to a conversation. Callers on external phones do not hear the beeps.

At the base station, press the lit line key to join an ongoing conversation or pick up a call placed on hold.

On the cordless handset, follow these steps to join an ongoing conversation or pick up a call placed on hold:



#### On the cordless handset

- 1 Press  .
- 2 Press "JOIN L1" or "JOIN L2" to join a conversation or "GET L1" or "GET L2" to pick up a call placed on hold.







## System Security

---




To change the privacy settings at the base station, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .
- 4 Scroll to "PRIVACY?" and press .
- 5 Scroll to "LINE 1," turn on or off, and press .
- 6 To save, press .

To change the privacy settings at the base station on a second line, follow these steps:

- 1 Repeat steps 1-4 above.
- 2 Scroll to "LINE 2," turn on or off, and press .
- 3 To save, press .
- 4 To exit, press .

### Setting or Changing a PIN

You can set or change the personal identification number (PIN) of the base system or any cordless handset to control access to it. The system PIN protects settings you have applied to the entire system. A cordless handset PIN protects the handset's directory and local settings. The default PIN for the base system and handsets is 0000.








The answering system cannot be accessed from a remote location with an incorrect PIN or with the default PIN of 0000. Change the system PIN from its default of 0000 if you plan to access messages from a remote location.

**Default PIN Number**  
**0000**

To change the system PIN, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the current system PIN and press .
- 4 Scroll to "CHANGE SYSTEM PIN?" and press .
- 5 Enter the new system PIN and press .
- 6 The display will show "REPEAT NEW SYSTEM PIN"  
Reenter the new PIN and press .
- 7 To exit, press .

---

**Note** • The system PIN must consist of four digits and cannot contain # or \*.

---

**Record Your New System PIN Here**




## System Security

---

To change a PIN on a cordless handset, follow these steps:



On the cordless handset

- 1 Press .
- 2 Scroll to "MOBILE SETTINGS" and press OK.
- 3 Scroll to "LOCAL SETTINGS" and press OK.
- 4 Scroll to "CHANGE PIN" and press OK.
- 5 Enter the current handset PIN and press OK.
- 6 Enter the new PIN and press OK.
- 7 The display will show "CONFIRM NEW PIN." Reenter the new PIN and press OK.

---

Note • A handset PIN can consist of up to eight digits.

---

Record Your New Cordless Handset PIN Here

## Barring Calls







You can use this feature to prohibit the dialing of up to three specific phone numbers.

To turn Call Barring on and bar dialing of a phone number, follow these steps:



At the base station

- 1 Press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .

- 3 Enter the system PIN and press .
- 4 Scroll to "CALL BARRING?" and press  to turn on.
- 5 Press  and scroll to "Barred Number 1, 2, or 3?"
- 6 Press .
- 7 Enter the phone number you do not want dialed.
- 8 Press .
- 9 To exit, press .

---

**WARNING!** Emergency/911 calls can not be made if you have barred "9", "9-1", or "9-1-1".



## Locking Handsets


A cordless handset can be locked to prevent unauthorized calls or actions. A locked handset still receives incoming calls. Emergency/ 911 calls can still be made (by pressing

 or  followed by YES).

To lock or unlock a handset, follow these steps:



### On the cordless handset

- 1 Press .
- 2 Scroll to "TELEPHONE LOCK" and press OK.
- 3 Enter the handset PIN and press OK.

### Disabling the Handset Keypad (Keyboard Protection)

The cordless handset keypad can be disabled to prevent inadvertent key-press entries (for example, in a pocket, purse, or by a child). While disabled, you can still answer an incoming call.

To disable/enable the keypad, follow these steps:



On the cordless handset

Quickly press and release the  key.

# 12 Cordless Handset Registration

## Additional Cordless Handset Registration

The cordless handset packaged with the system is already registered to the base station. Occasionally you may need to register or deregister a handset. For example, if you purchase additional handsets for your system, you need to register them to a base station base.

A cordless handset that needs to be registered will display "PLEASE REGISTER" after it has been charged and turned on. To register a handset, you need access to both the base station and the cordless handset you are registering.

To register a handset, follow these steps:






### On the cordless handset

- 1 Turn on the handset.
- 2 When "PLEASE REGISTER" is displayed, press OK or REGISTR.
- 3 Enter the system PIN and press OK.



### At the base station

- 1 At the base station, press .
- 2 Scroll to "SYSTEM SETTINGS?" and press .
- 3 Enter the system PIN and press .



### On the cordless handset

- 1 When "SELECT INTERCOM NUMBER" is displayed, scroll to the number you want to assign to the handset.
- 2 Press OK.

---

**Note** • If a handset displays nothing when you turn it on, check to make sure batteries are properly installed and charged.

---

12

Cordless Handset  
Registration

---


## Registering to Additional Base Station

Your Gigaset 8800 cordless handset can be registered to two different Gigaset 8825 base stations.

To register to a second base station, follow these steps:



### On the cordless handset

- 1 Press .
- 2 Scroll to "BASE SETTINGS" and press OK.
- 3 Select "BASE STATION 2" and press OK.
- 4 Scroll to "REGISTER" and press OK.
- 5 Enter the system PIN for the additional base station (base station 2).
- 6 See "Additional Cordless Handset Registration" on page 87 and follow steps for "At the Base Station."


## Deregistering a Cordless Handset

Occasionally you may need to deregister or remove a cordless handset from the system. You can deregister a handset directly or you can deregister any handset at the base station.

To deregister a handset directly on the handset, follow these steps:



### On the cordless handset









- 1 Press .
- 2 Scroll to "BASE SETTINGS" and press OK.
- 3 Select "BASE STATION 1" or "BASE STATION 2" and press OK.
- 4 Scroll to "DEREGISTER" and press OK.

---

To deregister a handset at the base station, follow these steps:



At the base station

- 1 Press  .
- 2 Scroll to "SYSTEM SETTINGS?" by pressing the  or  key and press  .
- 3 Enter the system PIN and press  .
- 4 Scroll to "MOBILE DEREGISTRATION?" by pressing the  or  key and press OK.
- 5 Scroll to the corresponding intercom number and press  .



## Appendix A: Safety Instructions and Product Information

### Customer Care Warranty for Cordless Products

To obtain Siemens Customer Care Warranty service, product operation information, or for technical information, call our experts toll-free:

**Toll Free: 1-888-777-0211**

7:00 a.m. – 10:00 p.m. Central Standard Time EVERY DAY

THIS WARRANTY IS VALID ONLY ON SIEMENS CORDLESS PRODUCTS PURCHASED AND USED IN THE UNITED STATES OF AMERICA, EXCLUDING ALL U.S. TERRITORIES AND PROTECTORATES. IT IS ALSO VALID IN CANADA AND ITS TERRITORIES. THIS WARRANTY APPLIES ONLY TO THE ORIGINAL RETAIL USER, AND DOES NOT APPLY TO PRODUCTS USED FOR ANY INDUSTRIAL, PROFESSIONAL, OR COMMERCIAL PURPOSE. THE ORIGINAL DATED BILL OF SALE OR SALES SLIP MUST BE SUBMITTED AT THE TIME WARRANTY SERVICE IS REQUESTED. Subject to the OBLIGATIONS above and EXCLUSIONS, Siemens Customer Care (SCC) warrants this Siemens Cordless Product against defects in materials and workmanship for the periods of PARTS and LABOR specified. SCC will, at its option, within 48 hours after its receipt of a Siemens Cordless Product that fails to conform to this warranty at SCC's designated facility, either (a) repair such product or any of its parts which fail to conform to this warranty, or (b) ship a replacement product. The warranty period commences on the date the product was first purchased at retail.

### 1 Year Parts and Labor

EXCLUSIONS: This warranty does not cover (a) the adjustment of customer-operated controls as explained in the appropriate model's instruction manual, or (b) the repair of any product which has been altered or defaced. This warranty shall not apply to the cabinet or cosmetic parts, antenna, buttons, batteries, or routine maintenance. This warranty does not apply to repairs or replacements necessitated by any cause beyond the control of SCC including, but not limited to, any malfunction, defect or failure caused by or resulting from unauthorized service or parts, improper maintenance, damage from leaking batteries, operation contrary to furnished instructions, shipping or transit accidents, modification or repair by the user, abuse, misuse, neglect, accident, incorrect line voltage, fire, flood or other Acts of God, or normal wear and tear. The foregoing is in lieu of all other expressed warranties and SCC does not assume or authorize any party to assume for it any other obligation or liability.



## Safety Instructions and Product Information

THE DURATION OF ANY WARRANTIES WHICH MAY BE IMPLIED BY LAW (INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS) IS LIMITED TO THE TERM OF THIS WARRANTY. IN NO EVENT SHALL SCC BE LIABLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM OWNERSHIP OR USE OF THIS PRODUCT, OR FOR ANY DELAY IN THE PERFORMANCE OF ITS OBLIGATIONS UNDER THIS WARRANTY DUE TO CAUSES BEYOND ITS CONTROL. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS AND/OR DO NOT ALLOW THE EXCLUSION OR LIMITATION OF CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS AND EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

### FCC Information

Changes or modifications to this unit not expressly approved by Siemens Cordless Products could void the FCC authority to operate the equipment. This includes the addition of any external antenna device. This telephone system complies with Part 68 of the FCC rules. On the bottom of the base station is labeling that contains, among other information the FCC Registration Number and the Ringer Equivalence number (REN). You must, upon request, provide this information to your telephone company.

The REN is useful in determining the quantity of devices you may connect to your telephone line and still have all of those devices ring when your telephone number is called. In most, but not all areas, the sum of the RENs of all devices connected to one line should not exceed five (5.0). To be certain of the number of devices you may connect to your line, as determined by the REN, you should contact your local telephone company to determine the maximum REN for your calling area. If your telephone equipment causes harm to the telephone network, the telephone company may ask you to disconnect the system from the line until the problem has been corrected or they may discontinue your service temporarily. If possible, they will notify you in advance. But if advance notice isn't practical, you will be notified as soon as possible.

You will be informed of your right to file a complaint with FCC. Your telephone company may make changes in its facilities, equipment, operations, or procedures that could affect the proper functioning of your telephone system. If they do, you will be notified in advance to give you an opportunity to maintain uninterrupted telephone service. If you experience trouble with this telephone system, disconnect it from the network until the problem has been corrected or until you are sure that the equipment is not malfunctioning. This telephone system may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs. Privacy of communications may not be ensured when using this phone.

This telephone system equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation. These limits are designed to provide reasonable protection against harmful interference in a residential

installation. Some cordless telephones operate at frequencies that may cause interference to nearby TV's and VCR's; to minimize or prevent such interference, the system base should not be placed near or on top of a TV or VCR; and, if interference is experienced, moving the base farther away from the TV or VCR will often reduce or eliminate the interference.

However, there is no guarantee that interference will not occur in a particular installation. If this telephone system does cause harmful interference to radio or television reception, which can be determined by turning the system off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

1. Increase the separation between the base station and receiver.
2. Connect the base station into an outlet on a circuit different from that to which the receiver is connected.
3. Consult the dealer or an experienced radio TV technician for help.

This phone system is compatible with inductively coupled hearing aids.

In the event of a power outage, your cordless telephone will not operate. The cordless telephone requires electricity for operation. You should have a telephone that does not require electricity available for use during power outages.

The installation of the base unit should allow at least 8 inches between the base and persons to be in compliance with FCC RF exposure guidelines.

### Safety Precautions

Before using your telephone equipment, basic safety instructions should always be followed to reduce the risk of fire, electric shock and injury to persons.

1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall telephone jack and power outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use damp cloth for cleaning.
4. Do not use this product near water, for example, near a bathtub, wash bowl, kitchen sink, or laundry tub, in a wet basement or near a swimming pool.
5. Place this product securely on a stable surface. Serious damage and/or injury may result if the unit falls.
6. Slots or openings in the cabinet and the back and bottom are provided for ventilation, to protect it from overheating. These openings must not be blocked or covered. This product should never be placed near or over a radiator or heat register, or in a place where proper ventilation is not provided.
7. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
8. Do not place objects on the power cord. Install the unit where no one can step or trip on the cord.

## Safety Instructions and Product Information

9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.

10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in the risk of fire or electric shock. Never spill liquid of any kind on this product.

11. To reduce the risk of electric shock or burns, do not disassemble this product. Take it to a qualified service center when service is required. Opening or removing covers may expose you to dangerous voltages, dangerous electrical current or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.

12. Unplug the product from the wall outlet and refer servicing to qualified service personnel under the following conditions:

a.) When the power cord is damaged or frayed. b.) If liquid has been spilled into the product. c.) If the product has been exposed to rain or water. d.) If the product does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because improper adjustment of other controls may result in damage and may require extensive work by a qualified technician to restore the product to normal operation. e.) If the product has been dropped or physically has been damaged. f.) If the product exhibits a distinct change in performance.

13. Avoid using a telephone (other than a cordless type) during a thunderstorm. There may be a remote risk of electrical shock from lightning.

14. Do not use the telephone to report a gas leak in the vicinity of the leak.

### Battery Precautions

To reduce the risk of fire, injury or electric shock, and to properly dispose of batteries, please read and understand the following instructions.

1. Only use the batteries specified for use with this product.

2. **DO NOT USE ALKALINE OR LITHIUM BATTERIES**, or mix batteries of different sizes or from different manufacturers in this product. **DO NOT USE NONRECHARGEABLE BATTERIES.**

3. Do not dispose of the batteries in a fire; the cells may explode. Do not expose batteries to water. Check with local codes for special disposal instructions.

4. Do not open or mutilate the batteries. Released electrolyte is corrosive and may cause damage to the eyes or skin. The electrolyte may be toxic if swallowed.

5. Exercise care in handling the batteries in order not to short the batteries with conducting materials such as rings, bracelets, and keys. The batteries or conducting material may overheat and cause burns or fire.

6. Charge the batteries provided with, or identified for use with, this product only in accordance with the instructions and limitations specified in the user's manual. Do not attempt to charge the batteries with any means other than that specified in the user's manual.

7. Periodically clean the charge contacts on both the charger and handset by using a clean pencil eraser.

### Limited Warranty

This limited, non-transferable warranty is provided to the original purchaser. The product is warranted to be free from defects in materials and workmanship under normal installation, use, and service for a period of one (1) year from the date of purchase as shown on the purchaser's receipt.

Our obligation under this warranty is limited to repair or replacement (at our option) of the product or any part(s) which are defective provided that the product is returned to Siemens Customer Care during the warranty period. A copy of the purchase receipt must accompany products returned. In the absence of a purchase receipt, the warranty period shall be one (1) year from the date of manufacture. Repair or replacement of the product is your sole and exclusive remedy. If the product is repaired, reconditioned component parts or materials may be used. If the product is replaced, we may choose to replace it with a new or reconditioned product of the same or similar design.

The repaired or replacement product will be warranted for either (a) 90 days or (b) the remainder of the original one (1) year warranty period, whichever is longer. Batteries are warranted to be free from defects at the time of purchase. This warranty does not apply to defects outside of our control, including but not limited to acts of God, fire, flood, damage while in transit to service facility. We do not warranty that the product will be compatible with any telephone equipment or systems or party lines.

This warranty shall be void if the product is damaged as a result of defacement, misuse, abuse, neglect, accidents, destruction, or alteration of the serial number, improper electrical voltages or currents, repair, alteration or maintenance by any person or party other than our authorized service facility or any violation of instructions furnished by us.

This warranty is also void if this product is removed from the country in which the original purchaser purchased it, if it is used in a country for which it is not registered for use, or if it is used in a country for which it was not designed. Due to variations in telephone systems and communications laws, this product may be illegal for use in some countries. We assume no responsibility for damages or penalties incurred resulting from the use of this product in a manner or location other than that for which it is intended.

**THIS ONE-YEAR LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE ONE-YEAR DURATION OF THIS WRITTEN LIMITED WARRANTY. WE DISCLAIM ANY LIABILITY FOR DAMAGES FOR LOSS OF USE OF THE PRODUCTS, LOSS OF TIME, INCONVENIENCE, INJURY TO CUSTOMER OR ANY OTHER PERSON, OR DAMAGE TO CUSTOMER PROPERTY CAUSED BY THE PRODUCT, LOSS OF REVENUE OR PROFIT, OR DAMAGES FOR ANY FAILURE TO PERFORM. IN NO EVENT SHALL WE BE LIABLE FOR ANY SPECIAL, INCIDENTAL, PUNITIVE OR CONSEQUENTIAL DAMAGES EVEN IF WE ARE ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.**

## Safety Instructions and Product Information

---

Some states do not allow limitations on how long an implied warranty lasts, so the above limitations may not apply to you.

This warranty is the sole and exclusive warranty provided for the product. There are no other express warranties. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

If you want to learn more about Siemens Gigaset, or for technical assistance with your Gigaset, visit our web site at <http://www.icm.siemens.com> or, please call (888) 777-0211, or for TDD access (888) 777-0209.

Siemens Cordless Products

Siemens is a registered trademark of Siemens AG.

Siemens Cordless Products is a division of Siemens Information and Communication Mobile, LLC.

Information subject to change since Siemens reserves the right, without notice, to make changes in equipment design or components as progress in engineering or manufacturing methods warrant.

Part Number: A31008-G4035-U2-2-7619

## Appendix B: Troubleshooting Guide

For the Gigaset 8825 Base Station or  
Gigaset 8800 Cordless Handset

### **The base station or cordless handset display returns to the default display:**

- After 30 seconds of inactivity, at either the base station or cordless handset, the system 'times out' and returns to the system default display windows. Any process you are attempting is ended. You will need to restart from the beginning.

### **The base station displays, "VERIFY TELEPHONE COMPANY FEATURE SUBSCRIPTION":**

- The Caller ID Enhanced Features is turned ON and you have not subscribed to the service from your local telephone company.

### **The phone is dead:**

- Make sure current cord is plugged in.
- Verify power to the electrical outlet.
- If a base station seems unresponsive, unplug and replug the base station's power cord to refresh the system. Any completed system programming will be saved.

### **There is no dial tone:**

- Verify that the telephone line cord and base power supply are plugged in correctly.
- Verify that the base station handset and the corded handset are properly connected.

### **The cordless handset is dead:**

- Press and release the PWR key on the cordless handset.
- Turn the base station power on.
- If a cordless handset seems unresponsive, remove and replace the cordless handset's batteries to refresh the system. Any completed system programming is saved.

### **The telephone rings and you can answer, but cannot hear the caller or caller cannot hear you:**

- Check the volume settings and SPKR/MUTE key on the base station.
- Check to make sure the corded handset is plugged in.
- Check the volume settings on the cordless handset.

## Troubleshooting Guide

---

### **Ringer does not sound or there is no audible ringing signal but the status lights behave as if there is an incoming call:**

- The telephone line cord to the base station may be defective. If necessary, check and replace the line cord.
- Verify that you have not turned the ringer off on the cordless handset. See page 74 for more information.

### **There is a problem with one of the two lines. There is a dial tone on only one line. Calls are being received on only one line:**

- If you have two lines from the telephone company, verify that both of them are in service.
- Check to make sure the line cord is correctly connected.
- The line cord may be defective. Replace the line cord.
- Your house wiring may be incompatible with the line cord you are using.
- Check the status of the lines with other cordless handset users or the base station.

### **Caller ID information does not appear on the display:**

- Caller ID is an optional service provided by your telephone company. Make sure that you have subscribed to this service and that the telephone company has installed it on both of your lines.
- Verify that the Caller ID feature is enabled and correctly configured on your phone. See “Turning Advanced Caller ID Features On and Off” on page 46 for more information.

### **Certain telephone numbers cannot be dialed:**

- It is possible that the telephone has been configured so that specific numbers or types of numbers cannot be dialed. These are called barred numbers. Verify that you are not attempting to call barred numbers. See “ ” on page 84 for more information.

### **Display messages are in a foreign language:**

- Your telephone system supports display messages in English, Spanish, or French. Verify that the appropriate language has been selected. See “Choosing a Language” on page 69 for more information.

### **Batteries do not charge:**

- Is the battery charger plugged in to an active wall socket?

### **Cannot make outgoing calls from the handset, although incoming calls can still be received:**

- The handset is locked. Unlock it using your cordless handset PIN. See “Locking Handsets” on page 85 for more information.

### **Conversation is interrupted frequently or call cannot be made:**

- The signal is too weak to continue the conversation. The handset is out of range or the signal is subject to interference. Move closer to the base station or try another location.
- The battery is low. Replace the battery with a charged battery pack.

### **The cordless handset being called does not ring or answer:**

- Verify that the cordless handset is powered on and registered to the base station.
- All channels may be in use. Try the call again later.

### **Accidental text entry can be done with a cordless handset:**

- When the cordless handset is not in use, the display window stays on. To disable the keypad buttons to avoid accidental information entry, you can activate and deactivate the Keyboard Protect feature by quickly pressing and releasing PWR.

### **Problems making outgoing Speed Dial or dialed calls:**

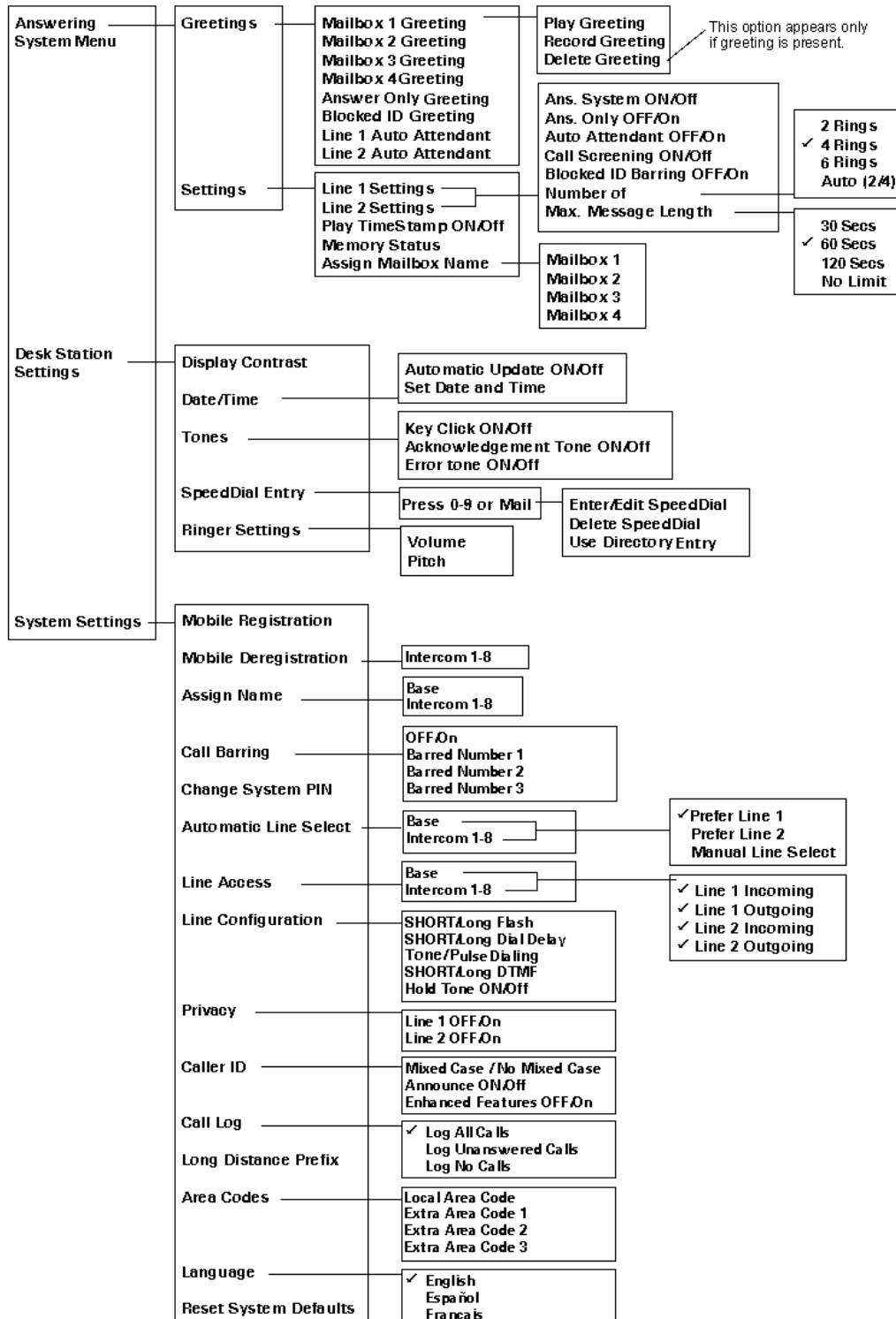
- Some phone systems may need a longer pause prior to a line being seized. In this case, change your dialing options from the main MENU under "System Settings." Select "Line Configuration" and toggle the appropriate feature on or off.





## Appendix C: Base Station Menu Tree

FACTORY DEFAULTS LEGEND	
✓	= Default Status ACTIVE
ON	= Default Status ON
OFF	= Default Status OFF



# Base Station Menu Tree

---

## FACTORY DEFAULTS LEGEND

- ✓ = Default Status ACTIVE
- ON = Default Status ON
- OFF = Default Status OFF

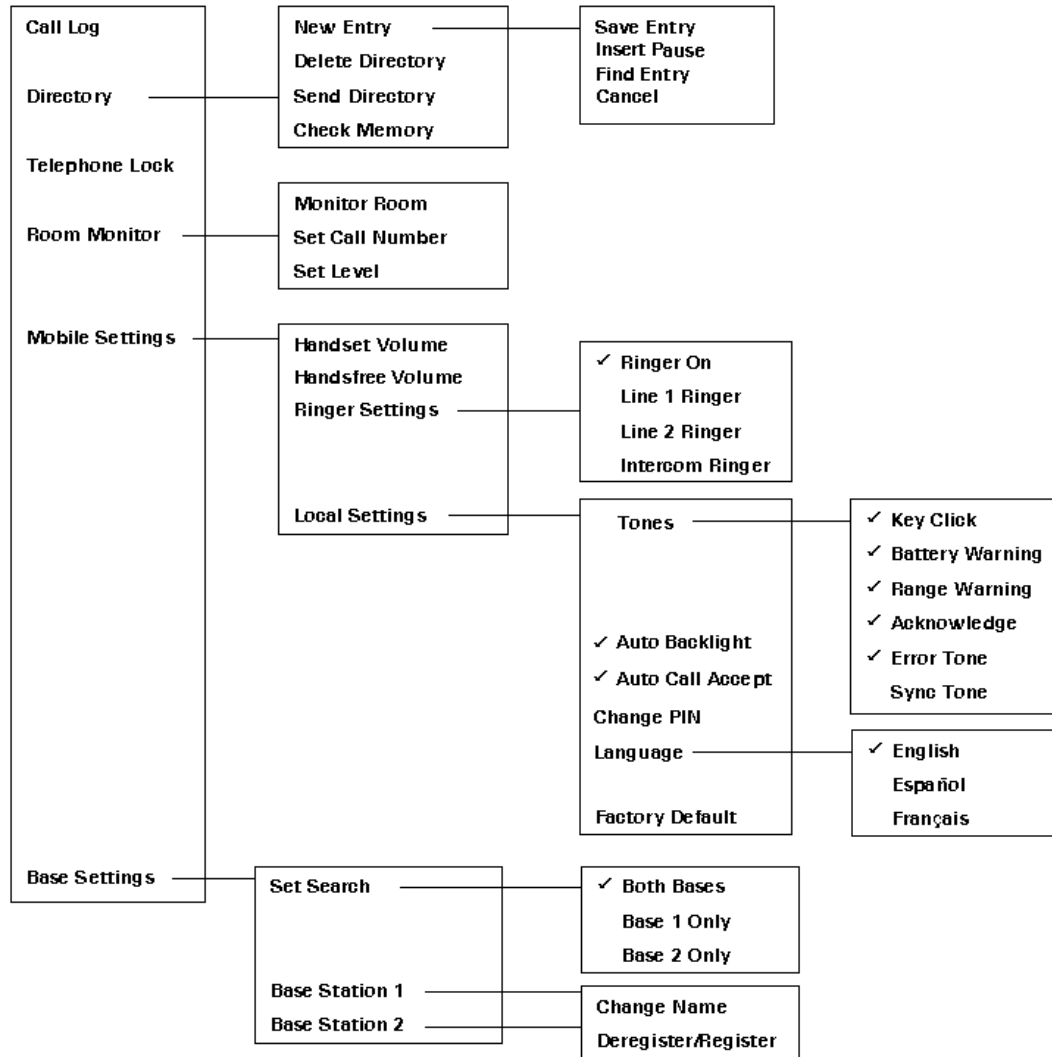
DIR

- Dial Number?
- Edit Entry?
- Send Entry?
- Delete Entry?
- Voice Announcement?
- Record Announcement?
- Play Announcement?
- Delete Announcement?
- Assign MBox?
- Unassigned
- MBox 1
- MBox 2
- MBox 3
- MBox 4
- New Entry?
- New Entry from Redial?
- Send Directory?
- Delete Directory?
- Check Memory?

- In idle state, pressing the + or - keys displays the ringer settings menu
- Volume?
  - Pitch?

## Appendix D: Cordless Handset Menu Tree

FACTORY DEFAULTS LEGEND	
✓	= Default Status ACTIVE
ON	= Default Status ON
OFF	= Default Status OFF



**D**  
Cordless Handset  
Menu Tree

# Cordless Handset Menu Tree

---

Cordless Handset  
Menu Tree



## Appendix E: Remote Answering System Access

The following table outlines the complete remote answering system access key presses.

**Note** • To access the answering system remotely, you must change the default system PIN. See “Setting or Changing a PIN” on page 82.

**Table 13: Remote Answering System Access**

Press	To Hear	Press	For
1, 2, 3, or 4	Mailbox 1, 2, 3, or 4		
5	Play New Messages	5 6 7 8 9 0 #	Skip Ahead Delete current message Plays telephone number supplied by Caller ID Replays messages Pause/Resume Quit Help
6	Record a Message	6 9 0 #	Delete Message Record Message Recording Done Help
7	Play ALL Messages	5 6 7 8 9 0 #	Skip Ahead Delete current message Plays telephone number supplied by Caller ID Replays message Pause/Resume Quit Help
8	Play Greeting	6 8 9 0 #	Delete current greeting Play current greeting from beginning Pause/Resume Stop Playback Help
9	Record Greeting	9 6 # 0	Record Greeting Deletes current greeting Help Greeting Done
0	Answering System On/Off		
#	Audible Help		
*	All Mailboxes		

**E**  
Remote Answering System Access



## A

## Accessing

- answering system 53, 60
  - from a remote touch tone phone 60
- call log (CALLS - base station key function) 12
  - information 48
- cordless handset settings 71, 74, 75, 78
  - base station settings 16, 69, 71, 72, 73, 74, 77
- directory 27
- help 61
- messages 53, 59
  - via cordless handset 60
  - via touch-tone phone 60
- messages from another location 60
- phone company voice mail (key function) 12
- phone mailboxes (base station key function) 12
- remote access codes 61
- remote access shortcuts 61

## Acknowledge Tone 77

## Adjusting

- Advanced Line Options 72
- display contrast ( base station key function) 12
- pitch 74, 75
- ringer settings 75
- room monitor sensitivity level 67
- volume 74, 75
  - key function 12
  - on base station handset or speakerphone 74
  - on cordless handset 75

## Announcements

- on Answering System 55
- on directory entry 37

## Answering 78

- accessing from remote location 60
- auto attendant 57
- call screening 63
- calls 10, 18
  - on cordless handset 10, 18
  - on base station 10, 18
- calls pending
  - holding 19, 21
  - Caller ID 2.5 45
- using answering system 47, 53, 65, 67, 85

## Answering system

- Deleting messages 53
- greeting
  - select and record 55
- greetings
  - types of 56
- Line 1 and Line 2 settings 63
- line settings 63
- listening to messages 53
- menu settings 61, 62
  - assign Mailbox Name 62
  - change a setting 61
  - disable time and date (Play Timestamp) 62
  - line 1 and line 2 settings 63
  - line 1 Settings 62
  - line 2 Settings 62
  - Memory Status 62
- using 47, 53, 65, 67, 85
- using mailbox keys 59
- with phone company messaging service 53

## Antenna, base station 2

## Area code

- entering your area code 14

## Assigning

- mailbox name 62
- mailbox to a directory entry 80
- names to phones 71



## Index

- Auto Attendant 63
  - greeting 56
- Auto Call Accept 78
  - switching on/off 78
- B**
- BACK and FWD
  - key function 12
  - key location on base station 12
- Base station
  - answering a call 10, 22
  - antenna position 2
  - base set 3
    - setup diagram 3
  - changing privacy settings 81
  - directory 27
    - menu options 28
  - displays 12
    - when idle 12
  - handset 3
    - ringer pitch 75
    - volume adjustment 74
  - installing 1
  - intercom 23
  - keys
    - corresponding cordless handset keys 13
    - diagram 12
    - FLASH 45
    - mailbox. See keys
    - MB1-MB4 (mailbox 1-4) 45
    - recording functions 56
      - BACK 56
      - MB1-MB4 57
      - SELECT 56
  - making a call 4, 19
  - menus 12
  - mute 23
  - near other electrical devices 2
  - picture of 2
  - placement 2
  - quick reference 11
  - set up diagram 13
  - setting up 2
  - speakerphone 21, 23
  - to place call on hold 19
- Batteries
  - AA Ni-MH rechargeable 2
  - charge indicator 6
  - charger 2, 6
  - compartment cover 2
  - contacts, cleaning 7
  - cordless handset
    - battery icon 14
    - charging 6
- Battery icon (cordless handset display) 14
- Belt clip 2
- Blocked ID greeting 56
- C**
- Call Barring 84
- Call Log
  - accessing information 48
  - cordless handset display with Caller ID 49
  - dialing from 50
  - options 50
    - delete entire call log 50
    - delete entry 50
    - listen to message(s) 50
    - return call 50
    - save to directory 50
  - turning on 47
  - using 47
- Call Screening 63
- Call Waiting 41
- Caller ID 44
- Caller ID 41
  - answering CallerID calls 42
  - cordless handset routing keys 45
  - managing advanced Caller ID services 45
  - on Call Waiting 43

- turning advanced features on/off 46
- Voice Announce 41
- CALLS**
  - answering 10, 18
  - answering by lifting cordless handset 78
  - conference 24
  - intercom 14
  - key function 13
  - key location on base station 12
  - making 10, 17
  - making from base station 4
  - managing multiple 22
  - picking up call on hold 81
  - placing on hold 17, 19
  - routing 45
    - distinctive ringing 59
  - speakerphones 23
  - transferring 20
- Changing PIN 82
- Charger 6
  - set up and use (diagram) 6
- Checking directory memory 39
- Cleaning battery contacts on cordless handset 7
- Codes**
  - remote access 60
- CONF**
  - key function 12, 14
  - key location on cordless handset 14
  - key location on base station 12
- Conference calling 24
- Contacts, cleaning 7
- Contrast up/down keys (base station) 12
- Cord**
  - coiled 2
  - two telephone lines 2
- Cordless handset**
  - Auto Backlight 78
  - switching on/off 78
- batteries 5
  - inserting (diagram) 5
- battery charger
  - set up and use (diagram) 6
- Caller ID routing keys 45
- chargers 1
- charging batteries in 6
- cleaning battery contacts 7
- deregistering
  - directly (on the handset) 88
- displays
  - CBK (call back later) 45
  - CNF (conference) 45
  - HLD (hold) 45
  - message envelope 54
  - TALK 45
  - VM (voice mail) 45
- eight per base station 1
- join conversation 81
- keys 13
- locking 85
- menus and display 14
- picking up call on hold 81
- range
  - indoors 1
  - outdoors 1
- registration 7, 9, 87
- remote monitor 67, 83
- ringer off/on 76
- ringer pitch 75
- setting up 5
- volume adjustment 75
- Create conference call (base station key function) 12
- Customer Care A-91
- Customizing
  - advanced line options 72
  - assigning mailbox to specific directory entry 80
  - assigned phone names 71
  - auto call accept 78

- language 69
- recording a phone call 79
- restoring handset defaults 73
- restoring system defaults 73
- setting date and time 11, 16
- the phone system 69
- turning feedback tones on/off 77
- turning hold tone on/off 76
- volume and pitch levels 74

## D

Date and Time

- setting 11, 16

Default

- greeting 56
- PIN number 4, 82
  - to change 4
- restoring settings 73

DELETE

- key function 12
- key location on base station 12
- message or entry at base station 12

Deleting

- directory entries 28, 36
- entire directory 28, 36
- messages
  - at base station 54
  - on cordless handset 55
- SpeedDial entries 66

Deregister

- cordless handsets
  - directly (on the handset) 88

Desk station 2 (see base station)

DIR

- key function 12
- key location on base station 12

Directory 27

- checking memory 39
- deleting entire 36
- entries
  - assigning mailbox to 80

- creating voice

  - announcement for 37

- deleting 36

- editing 32

- new 29

  - from redial or Call

    - Log 31

  - sending to other phones 33

- menu options 28

  - Assign Mbox 28

  - Check Memory 28

  - Delete Directory 28

  - Delete Entry 28

  - Edit Entry 28

  - New Entry from Redial 28

  - New Entry 28

  - Send Directory 28

  - Send Entry 28

  - Voice Announcement 28

Displays

- Auto Backlight on cordless handset 78

- cordless handset 14

  - battery icon 14

  - CBK (call back later) 45

  - CNF (conference) 45

  - desk or base station number
    - registered to 14

  - HLD (hold) 45

  - message envelope 54

  - TALK 45

  - VM (voice mail) 45

- base station 12

  - idle 53

  - messages per mailbox 53

Distinctive Ringing, if subscribed 59

## E

Editing

- directory entries 32

End key (cordless handset) 14

Enter or exit menus (base station key

- function) 12
- Error Tone 77
- F**
- Features
  - answering system
    - Answer Only 63
    - Auto Attendant 63
  - Caller ID 46
  - Gigaset 2425 1
    - assigned phone names 71
    - Auto Call Accept 78
    - cordless handset
      - Auto Backlight 78
    - customizing 69
      - Advanced Line Options 72
      - restoring default settings 73
      - volume and pitch 74
    - language 69
    - security 81, 87
    - setting date and time 11, 16
- Feedback tones 76
  - on/off at base station 77
- FLASH
  - key function 12
  - key location on base station 12
- Flash key 45
- Flashing fast, mailbox key 59
- Flickering mailbox keys 59
- Full message memory 59
- FWD key 13
- G**
- Getting Started
  - box contents 2
  - charging batteries in cordless handset 6
  - cordless handset registration 7
  - setting up the cordless handset 5
- Gigaset 2425
  - answering system 53
  - customizing 69
  - features 1
  - security 81, 87
  - system components 2
- Greetings
  - record 55
  - select 55
  - types 56
    - Answer Only 56
    - Auto Attendant 56
    - Blocked ID 56
    - Default 56
    - Mailbox 1,2,3,4 56
- H**
- Handset
  - diagram 13
  - setting up 5
- Help
  - accessing 61
- HLD display 45
- HOLD
  - key function 12
  - key location on base station 12
- Holding
  - calls 17, 19
  - tone 76
    - on/off at base station 76
- I**
- INT
  - key function 12
  - key location on cordless handset 13
  - key location on base station 12
- Intercom (base station key function) 12
- Intercom call 19
- J**
- Join conversation 81

## Index

### K

Keyboard Protection 86  
Key Click 77  
Keypad 29  
    keys (cordless handset) 14  
Keys  
    cordless handset 13  
        Caller ID routing 45  
        CONF 14  
        diagram 13  
        END 14  
        INT 14  
        keypad 14  
        left soft key 14  
        MENU 14  
        PWR 14  
        right soft key 14  
        TALK 14  
    base station  
        BACK 13  
        BACK and FWD 12  
        CALLS 12  
        CONF 12  
        DELETE 12  
        diagram 12  
        DIR 12  
        FLASH 12, 45  
        HOLD 12  
        INT 12  
        Line 1 and Line 2 12  
        MAIL 12  
        mailbox 44  
        MB1-MB4 (mailbox 1-4) 12,  
            45  
        MENU 12  
        recording functions 56  
            Back 56  
            MB1-MB4 57  
            Select 56  
        REDAIL 12  
        SELECT 12

SPEED 12

TRANS 12

Volume (or contrast) up/  
    down 12

for managing menus 13

FWD 13

mailbox

    lit or flashing 59

MENU 13

routing Caller ID on Call Waiting  
    45

SELECT 13

using mailbox 59

### L

Language 69

Line 1 and Line 2

    key function 12

    key location on base station 12

Line 1 and Line 2 settings

    Answering system 63

    Answer Only 63

    Auto Attendant 63

    Blocked ID Barring 63

    Call Screening 63

    Max. Message Length 63

    Number of Rings 63

Line 1 Settings 62

Line 2 Settings 62

Line settings, answering system 63

Listen to messages

    at base station 54

    on cordless handset 55

Locking cordless handset 85

### M

MAIL

    key function 12

    key location on base station 12

Mailbox

    assigned to directory entry 80

    key

- fast flashing 59
  - lit 59
  - slow blinking 59
- keys 44, 59
  - four flickering 59
  - lit or flashing 59
- Mailbox 1,2,3,4 greeting 56
- Mailbox/Caller ID labels ( base station) 12
- Making a call
  - from the base station 4, 19
  - on the cordless handset 10, 20
  - from a new directory entry 29
  - from redial or Call Log 31
  - an intercom call 14
- Managing calls
  - multiple calls 22
- Max. Message Length 63
- MB1-MB4
  - key function 12
  - key location on base station 12
- MB1-MB4 keys 45, 57
- Memory
  - available for directory 39
- Memory full 59
- Memory Status 62
- MENU 13
  - answering system 61, 62
    - line 1 and line 2 settings 63
  - key function 12, 14
  - key location on cordless handset 14
  - key location on base station 12
- Menu options
  - base station directory 28
  - directory 28
- Menus
  - cordless handset 14
  - base station 12
- Message status change signal 59
- Messages
  - accessing from another location 60
  - delete at base station 54
  - delete on cordless handset 55
  - listen to at base station 54
  - listen to on cordless handset 55
  - memory full indicator 59
  - new 59
  - old 59
  - number per mailbox 53
- Messaging service 53
- Microphone ( base station) 12
- Monitoring a remote location 67, 85
- Multiple calls 22
- MUTE 23
- N**
- New directory entry 29
  - from redial or Call Log 31
- New message blinking light 59
- Number of rings
  - 2 (if new messages) 63
  - 4 (if no new messages) 63
  - setting 63
- Number of rings 63
- O**
- Old message light 59
- Open or close directory (base station key function) 12
- Optional subscriber services 41
- Options
  - Advanced Line Options 72
- P**
- Performance
  - guidelines 2
- Personal identification number (PIN) 4
  - default 82
  - for remote access 60
  - setting or changing 82, 84, 85
- Phone system
  - customizing 69
- Pitch 75

## Index

- adjusting
  - base station 75
  - cordless handset 75
  - setting 74
- Place call on hold (base station key function) 12
- Play Timestamp 62
- Power supply 2
- Privacy settings 81
  - changing 82
- PWR key (cordless handset) 14
- R**
- Recording
  - function keys 56
  - greeting 55
- REDIAL
  - key function 12
  - key location on base station 12
  - new entry 32
- Redial last number (base station key function) 12
- Registering a cordless handset 7, 9, 87
- Remote access
  - codes 60
  - shortcuts 60
- Remote monitoring 67, 85
- Restoring default settings 73
- Ringer
  - cordless handset
    - off/on 76
- Ringer pitch, adjusting 75
- Rings, setting number of 63
- Routing calls
  - distinctive ringing 59
- Rubber stops 2
- S**
- Scroll forward and back (base station key functions) 12
- Security 81, 87
- SELECT
  - key function 12, 13, 56
  - key location on base station 12
- Select greeting 55
- Select menu options (base station key function) 12
- Sending directory entries 33
- Setting
  - date 11, 16
  - PIN 82
  - pitch 74
  - time 11, 16
  - volume 74
- Setting up
  - cordless handset 5
  - cordless handset battery charger 6
    - base station 2
- Settings
  - privacy 81
- Shortcuts
  - remote access 60
- Signal reception 2
- Soft keys 13, 14
  - key function 14
  - key location on cordless handset
    - left soft key 14
    - right soft key 14
- Speakerphone 23
- SpeedDial (SPEED)
  - key function 12
  - key location on base station 12
  - to delete an entry 66
  - to set a directory entry as 65
  - to set an entry 65
  - using 65, 67, 85
- Subscriber services, optional 41
- System security 81, 87
- T**
- TALK
  - key function 14
  - key location on cordless

handset 14  
TALK display 45  
Telephone line cords 2  
Time, setting 11, 16  
Toggle between calls ( base station  
key function) 12  
Tones 76  
range warning tone 77  
switching on/off 76  
types of  
Acknowledge Tone 77  
Error Tone 77  
feedback tones 76  
holding tone 76  
Key Click 77

## TRANS

Announced transfer 20  
from cordless handset 21  
from base station 20  
key function 12  
key location on base station 12  
Transferring calls 20  
Troubleshooting B-97

## U

### Using

answering system 47, 53, 65, 67,  
85  
call log 47  
Caller ID and Call Waiting 41  
mailbox keys 59  
mute 23  
speakerphone 23  
SpeedDial 65, 67, 85  
the directory 27

## V

VM (Voice Mail) display 45  
Voice announcement for directory  
entry 37  
Volume 75  
cordless handset 75

base station handset 74  
speakerphone 74  
key function 12  
key location on base station 12

## W

Warnings A-91  
Warranties A-93, A-95





# SIEMENS

For information about product operation or purchasing more handsets, please visit our Web site:

**[www.icm.siemens.com](http://www.icm.siemens.com)**

For Siemens Customer Care, product operation information, or technical information, call our experts toll-free:

**(888) 777-0211**

7 a.m. to 10 p.m.

Central Standard Time EVERY DAY

**TDD Access and TTY Technical Support: (888) 777-0209**

## **Siemens Communication Products**

December 2001

Siemens and Gigaset are registered trademarks of Siemens AG. Siemens Communication Products is a division of Siemens Information and Communication Mobile LLC.

Information subject to change since Siemens reserves the right, without notice, to make changes in equipment design or components as progress in engineering or manufacturing methods warrant.

**Part Number:** A31008-G4035-U2-2-7619

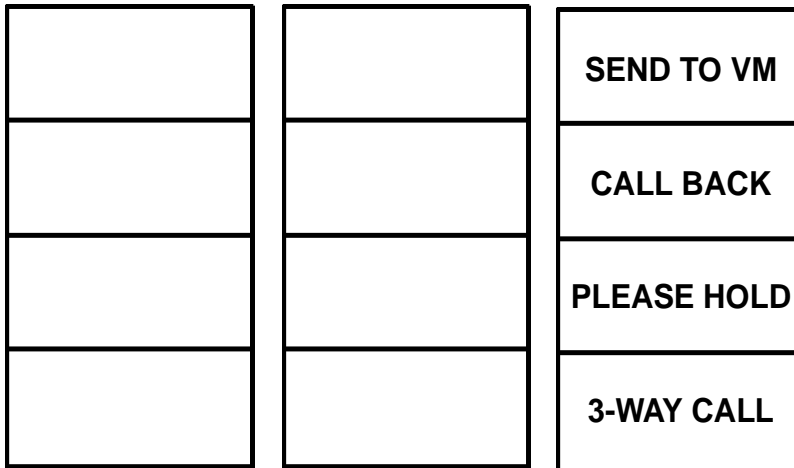
© 2001 ALL RIGHTS RESERVED



Use the following cutouts as reference.

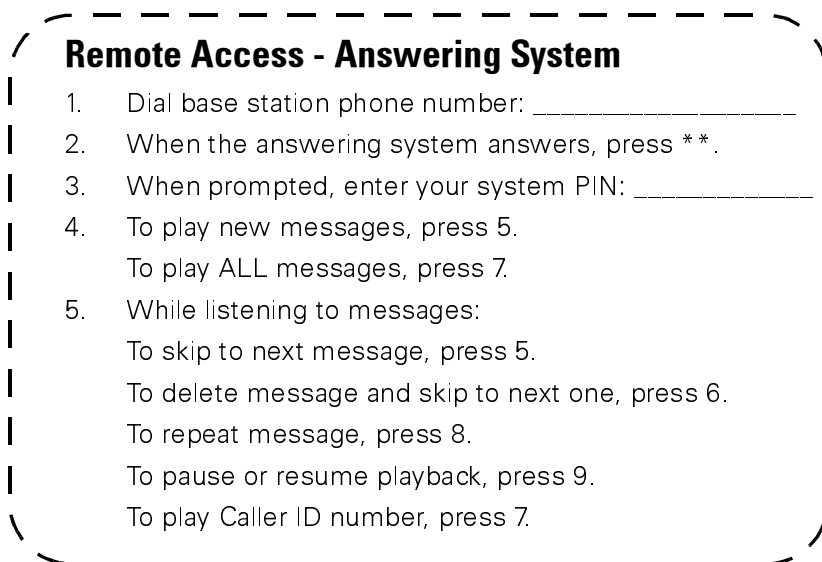
## Mailbox Labels

Cut along the outside borders. ✂



## Remote Access Cards for Answering System

Cut along dashed line.





---

Cut along dashed line.

**Remote Access - Answering System**

1. Dial base station phone number: \_\_\_\_\_
2. When the answering system answers, press \*\*.
3. When prompted, enter your system PIN: \_\_\_\_\_
4. To play new messages, press 5.  
To play ALL messages, press 7.
5. While listening to messages:  
To skip to next message, press 5.  
To delete message and skip to next one, press 6.  
To repeat message, press 8.  
To pause or resume playback, press 9.  
To play Caller ID number, press 7.

Cut along dashed line.

**Remote Access - Answering System**

1. Dial base station phone number: \_\_\_\_\_
  2. When the answering system answers, press \*\*.
  3. When prompted, enter your system PIN: \_\_\_\_\_
  4. To play new messages, press 5.  
To play ALL messages, press 7.
  5. While listening to messages:  
To skip to next message, press 5.  
To delete message and skip to next one, press 6.  
To repeat message, press 8.  
To pause or resume playback, press 9.  
To play Caller ID number, press 7.
-



# SIEMENS

For information about product operation or purchasing more handsets, please visit our Web site:

**[www.icm.siemens.com](http://www.icm.siemens.com)**

For Siemens Customer Care, product operation information, or technical information, call our experts toll-free:

**(888) 777-0211**

7 a.m. to 10 p.m.

Central Standard Time EVERY DAY

**TDD Access and TTY Technical Support: (888) 777-0209**

## **Siemens Communication Products**

December 2001

Siemens and Gigaset are registered trademarks of Siemens AG. Siemens Communication Products is a division of Siemens Information and Communication Mobile LLC.

Information subject to change since Siemens reserves the right, without notice, to make changes in equipment design or components as progress in engineering or manufacturing methods warrant.

**Part Number:** A31008-G4035-U2-2-7619

© 2001 ALL RIGHTS RESERVED