

## General Description:

The RU 2700 unit is a solid state, remote programmable, digital recorder that stores audio programs for information on-hold. All programming features can be controlled remotely over the telephone line.

It is the Ultimate in Remote Downloading



## Features:

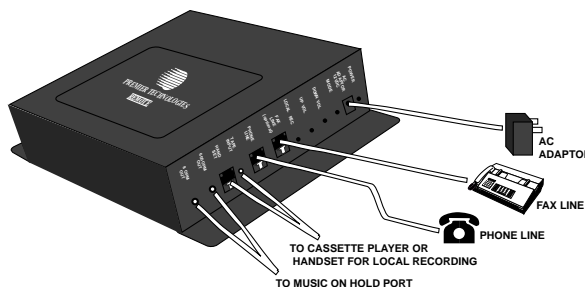
- **Flash Memory** – A technological breakthrough gives the RUF 2700 the memory of the future. With this new, nonvolatile memory, the recording will never be lost due to loss of power. Flash memory eliminates the need for back-up batteries. With Flash Memory, first time programming can be done at the dealer's facility and the unit can be sent to the customer's site fully loaded.
- **Remote** – All program elements, including audio production, volume level and setting of security code can be downloaded remotely from a touch-tone telephone.
- **Crystal-Clear Sound Quality** – 64 kbps sampling assures the highest quality playback of your on-hold message.
- **Zero Gap** – Most digital systems listen for silence to know when to stop recording. This leaves an irritating gap of silence between the end of your production and the beginning. The RU 2700 Series is different. It records the silence gap, but the internal computer has the intelligence to go back and delete the silence, leaving ZERO GAP in the loop.
- **Assured Security** – A personal 5-digit security code guarantees security for the user and programmer.
- **Verbal Prompting** – A human voice guides users through operation of the on-hold unit. This makes the RUF 2700 the most user-friendly unit available.
- **End-user Benefits – Hands-free** – End-user's don't have to be concerned with the change of messages. Volume can be controlled remotely as well.
- **Security** - Customers are assured that their on-hold programs are playing rather than the employees favorite music. With large customers, centralized control is of great interest to the corporate office.
- **Timeliness** - Updates can be downloaded to customers the same day the new production is done. This also eliminates the cost of overnighting cassettes.
- **Different Models** – Two models give you the ultimate in flexibility.
- **RU 2700** - For applications where sharing is not necessary.
- **RUF 2700** - The standard 2700 with a built-in fax switch. The fax switch allows the 2700 to share a fax line so the unit can be downloaded any time, day or night.

# RUF 2700Series

## Remote On-Hold Unit

### Installation:

1. Connect RU to the phone line it will be answering. Make sure no other products, such as modems or faxes are connected to this line. For Model 2700F, connect fax machine to fax line on side of the unit.
2. Connect AC adaptor to a suitable 120 VAC outlet and the other end into the 12VDC jack on the side of the unit.
3. Connect a cable (provided) from the music on-hold input of the phone system to the 600 or 8 ohm output of the RU. The 8 ohm output is amplified for systems that require amplification (Try the 600 ohm first if unsure which to use).



### Technical Specifications

<b>Sampling Rate:</b>	64 kbps (effective 96 kbps)
<b>Recording Times*:</b>	2 minutes up to 48 minutes.
<b>Flash Memory:</b>	Nonvolatile, unaffected by power interruptions, no matter how long the unit is without power.
<b>Recording Method:</b>	Remotely from any touch-tone telephone, SAS 2001 software, or locally via cassette player.
<b>Security Code:</b>	There is a dealer-definable 5 digit security code to prevent unauthorized entry. Code is held permanently in flash memory.
<b>Power Source:</b>	12V AC adaptor, included.
<b>Audio Output:</b>	600 Ohm & 8 Ohm (Note: 8 Ohm output has a 5 watt amplifier.)
<b>Verbal Prompting:</b>	Assists with remote loading.
<b>Dimensions:</b>	7.25" H x 7.50" W x 2.0" D
<b>Ring Detection:</b>	AC Ring, DC Ring, Square Wave Ring.
<b>Weight:</b>	4 lbs. (Boxed)

\* model dependent

#### Warranty

Upon receipt, the manufacturer will repair or replace, at its option, for a period of three years from the date of purchase, any system that proves defective in materials or workmanship. The manufacturer is not liable for indirect, incidental, or consequential damages in connection with the use of this product. This limited warranty does not include labor for installation or removal of the unit.

Authorized Dealer