



40 Channel 900 MHz Call Waiting Caller ID Cordless Telephone System User's Guide

26943

IMPORTANT INFORMATION

NOTICE: This product meets the applicable Industry Canada technical specifications.

The equipment must be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

CAUTION: Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

NOTES: This equipment may not be used on coin service provided by the telephone company.

INTERFERENCE INFORMATION

This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

LICENSING

Licensed under US Patent 6,427,009.

HEARING AID COMPATIBILITY

This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

REN NUMBER IS LOCATED ON THE CABINET BOTTOM

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE LIGHTNING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.	CAUTION: RISK OF ELECTRIC SHOCK DO NOT OPEN CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.
SEE MARKING ON BOTTOM / BACK OF PRODUCT		

INTRODUCTION

CAUTION: When using telephone equipment, there are basic safety instructions that should always be followed. Refer to the IMPORTANT SAFETY INSTRUCTIONS provided with this product and save them for future reference.

Your cordless telephone system with Caller ID and Call Waiting is designed to give you flexibility in use and high quality performance. To get the most from your new cordless telephone system, we suggest that you take a few minutes right now to read through this instruction manual. This telephone is a multifunction product for use with the Call Waiting and Caller ID services available from your local telephone company. Your Caller ID Call Waiting phone allows you to:

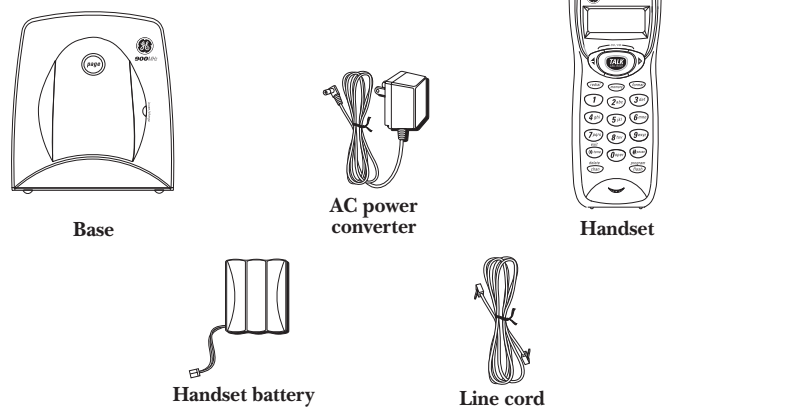
- View the name and telephone number of a caller (Call Waiting Caller ID).
- Identify callers before you answer the phone.
- View the time and date of each incoming call.
- Record up to 20 Caller ID messages sequentially.
- Know who called while you are on the other line or when you were away.
- Screen unwanted calls, eliminate harassment from annoying calls, or to get prepared before answering a call.

IMPORTANT: In order to use all of the features of this telephone, you must subscribe to two separate services available from your local telephone company: the standard Name/Number Caller ID Service to know who is calling when the phone rings and Caller ID with Call Waiting Service to know who is calling while you are on the phone. Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

BEFORE YOU BEGIN

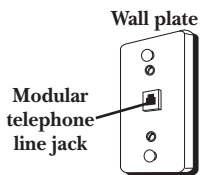
PARTS CHECKLIST

Make sure your package includes the items shown here.



TELEPHONE JACK REQUIREMENTS

To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.



DIGITAL SECURITY SYSTEM

Your cordless phone uses a digital security system to protect against false ringing, unauthorized access, and charges to your phone line.

When you place the handset in the base, the unit verifies its security code. After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

INSTALLATION NOTE: Some cordless telephones operate at frequencies that may cause or receive interference with nearby TVs, microwave ovens, and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV, microwave oven, or VCR. If such interference continues, move the cordless telephone farther away from these appliances. Certain other communications devices may also use the 900 MHz frequency for communication, and, if not properly set, these devices may interfere with each other and/or your new telephone. If you are concerned with interference, please refer to the owner's manual for these devices on how to properly set channels to avoid interference. Typical devices that may use the 900 MHz frequency for communication include wireless audio/video senders, wireless computer networks, multi-handset cordless telephone systems, and some long-range cordless telephone systems.

IMPORTANT INSTALLATION INFORMATION

- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Temporarily disconnect any equipment connected to the phone such as faxes, other phones, or modems.

INSTALLING THE PHONE

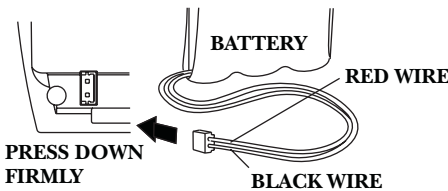
Your cordless telephone system should be placed on a level surface such as a desk or table top, or you can mount it on a wall.

INSTALLING THE HANDSET BATTERY

NOTE: You must connect the handset battery before use.

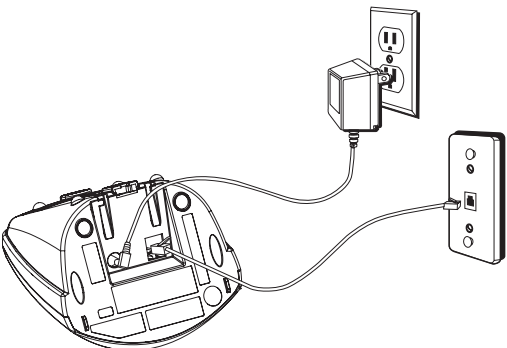
1. Locate battery and battery door which are packaged together inside a plastic bag and are separate from the handset.
2. Locate the battery compartment on the back of the handset.
3. Plug the battery pack cord into the jack inside the compartment.

NOTE: It is important to maintain the polarity (black and red wires) to the jack inside the compartment. To ensure proper battery installation, the connector is keyed and can be inserted only one way.



4. Insert the battery pack.
5. Close the battery compartment by pushing the door up until it snaps into place.
6. Place the handset in the charging cradle.

CONNECTING THE AC (ELECTRICAL) POWER



Plug the power supply cord into the power jack on the bottom of the base and the other end into an electrical outlet. The in use/charge indicator (on the base) turns on to indicate the battery is charging when the handset is on the cradle.

Allow the phone to charge for 16 hours prior to first use. If you don't properly charge the phone, battery performance is compromised.

CAUTION: Use only the ATLINKS USA, Inc. power supply 5-2616 (black) or 5-2617 (gray) power supply that came with this unit. Using other power supplies may damage the unit.

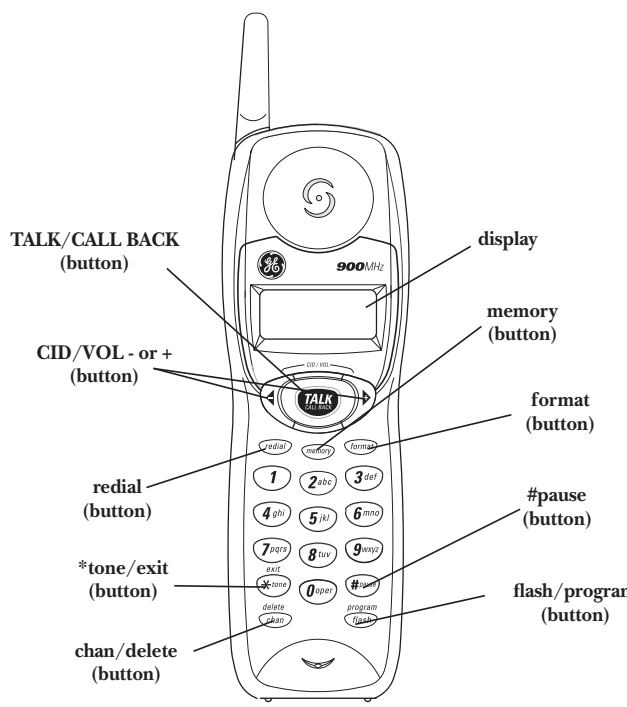
CONNECTING THE TELEPHONE LINE

1. Plug one end of the telephone line cord into the jack on the bottom of the base called TEL LINE and the other end into your home's modular phone jack.
2. Place the handset in the cradle on the base.

WALL MOUNTING

If you want to mount the phone on a wall, slip the mounting holes (on the back of the base) over the wall plate posts, and slide the unit down into place. (Wall plate not included.)

HANDSET LAYOUT



TELEPHONE SETUP

PROGRAMMABLE MENUS

There are six programmable menus available: Language, Local Area Code, Ringer Tone, Tone/Pulse, Ringer ON/OFF and Factory Default. When you program these settings, make sure the phone is **OFF** (not in talk mode). Pressing the *tone/exit button will remove you from the menu selection process without changing the feature you are in.

DISPLAY LANGUAGE

1. Press the flash/program button until *1ENG 2FRA 3ESP* shows in the display.
2. Use the CID/VOL (- or +) button or the handset number pad to select 1 (English), 2 (French), or 3 (Spanish). The default setting is *"1ENG"*.
3. Press the flash/program button to confirm and to advance to the next menu feature.

LOCAL AREA CODE

If you enter your local 3-digit area code in the area code menu, your local area code does not display on the Caller ID (CID) list. Instead, you only see the local 7-digit number. Calls received from outside your local area code will display the full 10-digit number.

1. Press the flash/program button until *AREA CODE - - -* shows in the display. The default setting is *"- - -"*.
2. Use the handset number pad to enter your 3-digit area code.

NOTE: If you make a mistake, press the chan/delete button to erase the incorrect area code and repeat step 2.

3. Press the flash/program button to confirm and to advance to the next menu feature.

RINGER TONE

1. Press the flash/program button until *RINGERTONE* shows in the display.
2. Use the CID/VOL (- or +) button or the handset number pad (1-3) to enter your selection from Ringer Tone 1, 2, or 3. The default setting is *"RINGERTONE 1"*.
3. Press the flash/program button to confirm and to advance to the next menu feature.

TONE/PULSE

1. Press the flash/program button until *1TONE 2 PULSE* shows in the display.
2. Use the CID/VOL (- or +) button or the handset number pad to enter your selection. The default setting is *"1TONE"*.
3. Press the flash/program button to confirm and to advance to the next menu feature.

RINGER ON/OFF

1. Press the flash/program button until *RINGER 1 ON 2 OFF* shows in the display.
2. Use the CID/VOL (- or +) button or the handset number pad to enter your selection. The default setting is *"1 ON"*.
3. Press flash/program to confirm and advance to the next feature.

NOTE: If you have turned off the ringer, RINGER OFF shows in the display.

FACTORY DEFAULT

This feature allows you to restore the unit's original features.

1. Press the flash/program button until *DEFAULT* shows in the display.
2. Use the CID/VOL (- or +) button to scroll to YES. The default setting is *"NO"*.
3. Press flash/program to confirm. You will hear a confirmation tone.

CORDLESS PHONE BASICS

MAKING A CALL

1. Press the TALK/CALL BACK button and dial the desired number.

-OR-

To perform preview dial, dial the number first then press the TALK/CALL BACK button.

2. To hang up, press the TALK/CALL BACK button or place the handset in the base cradle.

IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

REDIAL

Press the redial button to quickly dial the last number you called (up to 32 digits). If you get a busy signal, and want to keep dialing the number, press redial to dial the number again.

RECEIVING A CALL

1. To answer a call press the TALK/CALL BACK button on the handset before you begin speaking.
2. To hang up, press the TALK/CALL BACK button or place the handset in the base cradle.

IN USE INDICATOR

When the in use/charge indicator on the base is lit, the handset is either in use or charging. The in use/charge indicator on the base flashes when you receive a call.

FLASH

If you subscribe to the combined Call Waiting Caller ID service from your local telephone company you will receive Caller ID information (if available) on Call Waiting calls. During a phone call, you will hear a beep to indicate another call is waiting on the line and Caller ID information for the waiting call shows on the handset display. To connect the waiting call, press the flash/program button on the handset and your original call is put on hold. You may switch back and forth between the two calls by pressing the flash/program button.

TIP: Do not use the TALK/CALL BACK button to activate custom calling services such as call waiting, or you'll hang up the phone.

VOLUME

When the phone is **ON**, press the CID/VOL (- or +) on the handset to adjust the volume of the handset's earpiece. There are four settings. Press the (+) to increase the volume and (-) to decrease the volume. You will see the volume setting on the handset display. VOL 4 is the maximum and VOL 1 is the minimum.

CHANNEL BUTTON

While talking on the phone, you might need to manually change the channel in order to reduce static caused by appliances, such as baby monitors, garage door openers, microwave ovens, or other cordless phones. Press and release the chan/delete button to move to the next clear channel.

TEMPORARY TONE

This feature is useful only if you have pulse (rotary) service. Temporary Tone Dialing enables pulse (rotary) service phone users to access touchtone services offered by banks, credit card companies, etc. For example, when you call your bank you may need to enter your bank account number. Temporarily switching to touchtone mode allows you to send your number.

1. Dial the telephone number and wait for the line to connect.
2. When your call is answered, press the *tone/exit button on the handset to temporarily change from pulse dialing to tone dialing.

3. Follow the automated instructions to get the information you need.
4. Hang up the handset and the phone automatically returns to pulse (rotary) dialing mode.

EXIT

Press the *tone/exit button to cancel any command you initiated.

RINGER SWITCH

The RINGER switch must be ON for the handset to ring during incoming calls.

PAGING THE HANDSET

This feature helps to locate a misplaced handset.

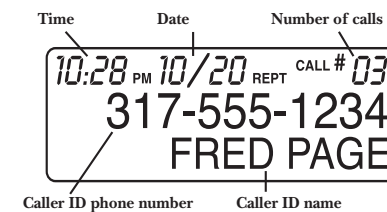
Press the page button on the base. The handset will beep for about two minutes or until you press TALK/CALL BACK on the handset or press the page button on the base.

NOTE: You can still page the handset if the ringer is turned off. If the battery is dead, the Paging feature will not work.

CALLER ID FEATURES

Caller ID (CID) is a service available from your local telephone company. For Caller ID to work on this system, you must subscribe to Caller ID service. To receive Caller ID information for a Call Waiting call, you must subscribe to the combined Caller ID Call Waiting service. The unit can store up to 20 calls for later review.

When your telephone rings, and you are subscribed to Caller ID Call Waiting service, you will receive information (if available) transmitted by your local telephone company. You will also receive Caller ID information from Call Waiting calls. If you receive an incoming call and you are already on the phone, a beep indicates the presence of a Call Waiting Call on the line, and Caller ID information for the Call Waiting call shows on the display. This information may include the phone number, date and time; or the name, phone number, and date and time.



RECEIVING AND STORING CALLS

When you receive a call, the information is transmitted by the phone company to your Caller ID telephone between the first and second ring.

VERY IMPORTANT: The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.

When the phone's memory is full, a new call automatically replaces the oldest call in memory. NEW appears in the display for calls received that have not been reviewed.

NOTE: Check with your local phone company regarding name service availability.

REVIEWING CALLER ID RECORDS

As calls are received and stored, the display is updated to let you know how many calls have been received.

- Make sure the phone is **OFF** (not in TALK mode).
- Press the CID/VOL (-) button to scroll through the call records from the most recent to the oldest.
- Press the CID/VOL (+) button to scroll through the call records from the oldest to the newest.

DELETING THE CURRENT RECORD

1. When the Caller ID record shows in the display, press and release the chan/delete button. The display shows *DELETE CALL ID?*
2. Press chan/delete button again to confirm. You will hear a confirmation tone, the display shows *DELETED*, then the next Caller ID record appears in the display.

DELETING ALL RECORDS

1. Press the CID/VOL (- or +) button until a Caller ID record is displayed.
2. Press and hold chan/delete until unit beeps. The display shows *DELETE ALL?*
3. Press chan/delete again to erase all records. You will hear a confirmation tone, and the display shows *NO CALLS*.



STORING CALLER ID RECORDS IN MEMORY

NOTE: Caller ID record should be in correct format for dialing as record cannot be changed once it is stored in memory location.

- Press the CID/VOL (- or +) button until the desired Caller ID record is displayed.
- Press the memory button.
- Press a number (0-9) to store the dialed number in that memory location. You will hear a confirmation tone. Example, press the number 1 key to store the record in memory location 1.

TO REPLACE AN OLD MEMORY WITH A NEW CALLER ID RECORD

- Repeat steps 1 through 3 in Transferring Caller ID Records to Memory. After entering the memory location, *REPLACE MEMO?* shows in the display.
- Press the memory button again, and the new Caller ID record replaces the old memory in that location. You will hear a confirmation tone.

DIALING A CALLER ID NUMBER

- Make sure the phone is **OFF** (not in TALK mode).
- Use the CID/VOL (- or +) button to display the desired Caller ID record.
- Press the TALK/CALL BACK button to dial the number.

CHANGING THE NUMBER FORMAT

The FORMAT button lets you change the format of the displayed number.

The available formats are as follows.

7-digit 7-digit telephone number.

10-digit 3-digit area code + 7-digit telephone number.

11-digit long distance code “1” + 3-digit area code + 7-digit telephone number.

- Use the CID/VOL (- or +) button to scroll to the number you want to call back.
- If the number does not dial as shown, press the FORMAT button. Repeat if necessary, until the correct number of digits shows in the display.
- Press the TALK/CALL BACK button.

MEMORY

Store up to ten 24-digit numbers in memory for quick dialing. This memory feature is in addition to the 20 Caller ID records that can be stored in memory.

STORING A NAME AND NUMBER IN MEMORY

- Make sure the phone is **OFF** (not in TALK mode).
- Press the memory button.
- Press a number (0-9) to store the dialed number in that memory location. If the memory location is occupied, the memory location and stored name and number appear on the screen.

NOTE: If the memory location is empty, “EMPTY” appears in the display.

- Press the memory button again. The display shows *ENTER NAME*.

NOTE: If you don’t want to enter the name, skip step 5.

- Use the handset number keypad to enter a name (up to 15 characters). More than one letter is stored in each of the number keys. For example, to enter Bill Smith, press the 2 key twice for the letter B. Press the 4 key 3 times for the letter l. Press the 5 key 3 times for the letter L, and wait for 1 second. Press the 5 key 3 times for the second letter L, and press the 1 key to insert a space between the first and last name. Press the 7 key 4 times for the letter S; press the 6 key once for the letter M; press the 4 key 3 times for the letter l; press the 8 key for the letter T; press the 4 key twice for the letter H.
- Press the memory button again to save the name. The display shows *ENTER TEL NUMBR*.
- Use the handset number keypad to enter the telephone number (up to 24 digits, including pauses) and press the memory button again to save the number. The unit beeps to confirm.
- To enter another name and number in a different memory location, return to step 1 and repeat the process.

STORING A REDIAL NUMBER

- Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- Press the redial button.
- Press the memory button to store the number. You will hear a confirmation tone.

TO REPLACE AN OLD MEMORY WITH A NEW REDIAL NUMBER

- Repeat steps 1 through 6 in Storing a Name and Number in Memory.
- Press the redial button.
- Press the memory button, and *REPLACE MEMO?* shows in the display.
- Press the memory button to replace the old memory with the new redial number. You will hear a confirmation tone.

CHANGING A STORED NUMBER

- Repeat steps 1 through 7 in Storing a Name and Number in Memory. *REPLACE MEMO?* shows in the display.
- Press the memory button to store the number. You will hear a confirmation tone.

DIALING A STORED NUMBER

- Make sure the phone is **ON** by pressing the TALK/CALL BACK button.
- Press the memory button.
- Press the number (0-9) for the desired memory location. The number dials automatically.
OR

- Make sure the phone is **OFF** (not in TALK mode).
- Press the memory button.
- Use the CID/VOL (- or +) button to scroll through the numbers stored in memory until the desired number is shown.
- Press TALK/CALL BACK. The number dials automatically.

CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers, such as using a calling card for a frequently called long distance number. You simply dial each part of the number sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	7
Authorization code	8
Frequently called long distance number	9

- Make sure the phone is **ON** by pressing the TALK/CALL BACK button.
- Press the memory button and then press the 7 key.
- When you hear the access tone, press memory again and then press the 8 key.
- At the next access tone, press memory and then the 9 key.

TIP: Wait for the access tones before pressing the memory button, or your call might not go through.

INSERTING A PAUSE IN THE DIALING SEQUENCE

Press the #pause button once to insert a delay in the dialing sequence of a stored telephone number. A pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Pause shows on the display as a P . Each pause counts as 1 digit in the dialing sequence. If you need a longer pause, press the #pause button twice.

REVIEWING AND DELETING STORED NUMBERS

- Press the memory button.
- Use the CID/VOL (- or +) button to scroll to the desired memory location or press the desired memory location (0-9).
- While the entry is displayed, press the chan/delete button to delete the entry. The display shows *DELETE?*
- Press chan/delete again to confirm. The display shows *DELETED*. You will hear a confirmation tone.

CONNECTING THE BELT CLIP

To attach the belt clip, insert the sides of the belt clip into the slots on each side of the handset. Snap into place.

CHANGING THE BATTERY

Make sure the telephone is **OFF** before you replace battery.

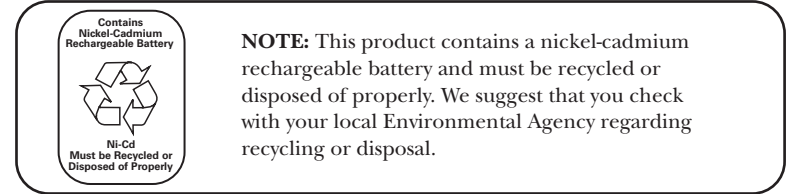
- Remove the battery compartment door.
- Disconnect the battery plug from the jack inside the battery compartment and remove the battery pack from the handset.
- Insert the new battery pack and connect the batttery plug to the jack inside the handset battery compartment.
- Put the battery compartment door back on.
- Place handset in the base to charge.

- Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.

CAUTION: To reduce the risk of fire or personal injury, use only the battery listed in the user’s guide.

BATTERY SAFETY PRECAUTIONS

- Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use only the battery listed in the User’s Guide.
- Keep batteries out of the reach of children.
- Remove batteries if storing over 30 days.



GENERAL PRODUCT CARE

To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the unit and other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a soft cloth.

HANDSET SOUND SIGNALS

<i>Signal</i>	<i>Meaning</i>
A long warbling tone (with ringer on)	Signals an incoming call
Three short beeps (several times)	Page signal
Single beep every 14 seconds	Low battery warning

DISPLAY AND CALLER ID MESSAGES

The following indicators show the status of a message or of the unit.

BLOCKED CALL The person is calling from a number that has been blocked from transmission.

BLOCKED NAME The persons name is blocked from transmission.

BLOCKED NUMBER The person is calling from a number that has been blocked from transmission.

CALL WAITING Indicates a call is waiting on the line.

DELETE ALL? Prompt asking if you want to erase all Caller ID records.

DELETE CALL ID? Prompt asking if you want to erase a Caller ID record.

DELETED Prompt confirming the Caller ID record is erased.

EMPTY Indicates a memory location is vacant.

END OF LIST Indicates that there is no additional information in Caller ID memory.

ENTER NAME Prompt telling you to enter the name for one of the 10 memory locations.

ENTERTEL NUMBR Prompt telling you to enter the telephone number for one of the 10 memory locations.

INCOMPLETE DATA Caller information has been interrupted during transmission or the phone line is excessively noisy.

LOW BATTERY Indicates the battery pack needs charged.

NEW Indicates call or calls have not been reviewed.

NO CALLS Indicates no calls have been received.

NO DATA No Caller ID information was received.

PAGING The PAGE button has been pressed on the base.

PRESS TALK KEY Indicates the CID number is a Direct Dial Number (DDN) and cannot be formatted.

REPT

Repeat call message. Indicates that a new call from the same number was received more than once.

RINGER OFF

The ringer of the handset has been turned off.

UNKNOWN NAME/ CALLER/NUMBER

The incoming call is from an area not serviced by Caller ID or the information was not sent.

TROUBLESHOOTING GUIDE

CORDLESS PHONE SOLUTIONS

No dial tone

- Check installation: Make sure the base power cord is connected to a working electrical outlet. Make sure the telephone line cord is connected to the base unit and the wall phone jack.
- Connect another phone to the same modular jack; if the second phone doesn’t work, the problem might be with your wiring or local service.
- The handset may be out of range of the base. Move closer to the base.
- Make sure the battery is properly charged (for 16 hours).
- Ensure the battery pack is installed correctly.
- Did the handset beep when you pressed the TALK/call back button? Did the charge/in use indicator come on? The battery may need to be charged.
- Place the handset in the base for at least 20 seconds.

Handset does not ring

- Make sure the RINGER switch on the handset is turned ON.
- Move closer to the base. The handset may be out of range.
- You may have too many extension phones on your line. Try unplugging some phones.
- Check for a dial tone.

You experience static, noise, or fading in and out

- Change channels.
- Move closer to base. The handset might be out of range.
- Relocate the base. Make sure base is not plugged into an electrical outlet with another household appliance.
- Charge the battery.

Unit beeps

- Place handset in base for 20 seconds; if it still beeps, charge battery for 16 hours.
- Clean the charging contacts on handset and base with a soft cloth.
- See solutions for “No dial tone.”
- Replace the battery.

Memory Dialing doesn’t work

- Make sure you programmed the memory location keys correctly.
- Did you follow proper dialing sequence?

Phone dials in pulse with tone service

- Make sure phone is in tone dialing mode.

Phone won’t dial out with pulse service

- Make sure phone is in pulse dialing mode.

CALLER ID SOLUTIONS

No Display

- The battery must be fully charged. Try replacing the battery.
- Make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the wall and plug it in again.
- You must be subscribed to Caller ID service from your local telephone company in order to receive Caller ID records.

Caller ID Error Message

- The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noise on the line, or that an invalid message has been sent from the telephone company.

CAUSES OF POOR RECEPTION

- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction that can shield radio signals.
- You’re too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset battery is low.
- You’re out of range of the base.
- Microwave oven is using the same frequency.

TELEPHONE NETWORK INFORMATION

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

REN NUMBER

On the bottom of this equipment is a label indicating, among other information, the Ringer Equivalence Number (REN) for the equipment.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

SERVICE

ATLINKS Communications Canada, Inc., warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

- Return it to the selling dealer with proof of purchase for replacement, OR
- Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).
 - Mail prepaid (with proof of purchase) and insured to:

ATLINKS Communications Canada, Inc.
c/o Thomson multimedia Ltd.
6200 Edwards Boulevard
Mississauga, Ontario
Canada L5T 2V7

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

ATLINKS Communications Canada, Inc.
c/o Thomson Inc.
P.O. Box 0944
Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE _____

NAME OF STORE _____

ACCESSORY INFORMATION

DESCRIPTION	MODEL NO.	
	BLACK	WHITE
AC Power adaptor	5-2616	5-2617 (gray)
Belt Clip	5-2555	5-2552
Handset Replacement Battery	5-2459	

To order, call the nearest distributor for your area;

Ontario: (905) 624-8516 Manitoba: (204) 783-2088

British Columbia: (604) 438-8001 Quebec: (514) 352-9071

A shipping and handling fee will be charged upon ordering.

It is required by law to collect appropriate sales tax for each individual state, country, and locality to which the merchandise is being sent. Items are subject to availability.