iQueue III™

Digital Messaging Player

teladvantage™
1.800.741.AMTC(2682)
www.amtc.com

When your callers are on hold, your business shouldn't be.

GREEN=PLAYING / RED-GREEN FLASHING=ERROR

Simplicity Just plug the SecureDigital (SD) memory card into the slot on the player. Audio playback starts instantly and automatically.

Clarity MP3 compression allows near-CD audio quality.

Reliability Nonvolatile memory is preserved even when power fails. 100% solid-state circuitry means there's nothing to wear out or break.

Control Just plug the SecureDigital card into the slot on the player. Individually-formatted MP3 message files and a simple-to-use Web interface put you in control.

Flexibility Use the same player and messages to reach your customers on-hold or in-store.

When we introduced our iQueue in 1998, it was acclaimed as the best value you could find in an on-hold player, and it became an instant bestseller. Frankly, we thought the iQueue's combination of performance and price would be impossible to outdo. We were right, until our engineers outdid themselves with the iQueue II in 2003. Now, we're breaking the mold again with the iQueue III.

The iQueue III is like its predecessors: the industry's most powerful and cost-effective standalone messaging players. With the addition of an external background music input, the iQueue III has become the industry's most powerful and cost-effective in-store messaging player, too. Simply connect your store background music source, select your desired interval (1-999 seconds), and on that interval the iQueue III will fade the background music to play one of the prerecorded messages stored in the player's memory, restoring the background music when each message ends. In-store messaging has never been so easy or affordable!

The iQueue III retains the best features of its predecessors, and improves several key components. It plays music and messages in MP3 format from a smaller, less expensive SD card. Just slide the card into the player, and play begins automatically and instantly. The MP3 format allows for near-CD audio quality, and because the SD card uses nonvolatile "flash" memory, stored audio is preserved in the event of a power failure.

Using a standard card reader/writer (included) plugged into the USB port of your PC, your SD card looks like a regular hard drive to Windows. Adding or deleting files is drag 'n' drop easy.

Most digital music/messaging players require content created in "block" format. If you have a player with four minutes of memory, you'll get a music/message production four minutes long, and that four-minute "block" will play over and over. If you need to change anything, even a single message, you must pay for a whole new four-minute block. The iQueue III makes "block" production obsolete. Messages are produced as individual MP3 files, each with its own background music, and stored on the player's 64MB of memory (more than 100 minutes of storage). When you need message updates, you pay only for what you need, not for a whole "block". Updates are a fraction of the cost. Our industry-first message distribution website, HoldDirect.com, lets you download new messages within minutes of when they're produced in our studios, so you save time, too (not to mention shipping costs).

The unit comes with two 6 ft. audio cables (with 3.5mm mono plugs), and a 3.5mm to RCA mono plug converter. It also includes a 64MB SD card with "generic" music and messages. Want more space? Just use a bigger card. Installation is easy. Simply mount the player using the provided hook and loop fastener strips, and connect an audio cable between the iQueue III and the "music on hold" input of your business telephone system and/or store music amplifier. If an external music source is used, connect an audio cable between that source and the iQueue III.

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Hold**Direct**

Logout   User Settings   Support   AMTC

Select the messages you wish to download. You may view the text of any message by clicking on it.

Please send suggestions for additional Standard Messages to creativeservices@amtc.com.

Standard Messages	Custom Messages
☐ 9950-01: THANK YOU FOR CALLING	☐ 0710-01: MURPHY'S HARDWARE – MOH – INTERIOR PAINTING SUPPLIES
☐ 9950-02: WE'LL BE RIGHT WITH YOU	☐ 0710-02: MURPHY'S HARDWARE – MOH – EXTERIOR PAINTING SUPPLIES
☐ 9950-03: YOUR TIME IS VALUABLE	☐ 0710-03: MURPHY'S HARDWARE – MOH – LANDSCAPING TOOLS
☐ 9971-01: CLASSICAL MUSIC	☐ 0710-04: MURPHY'S HARDWARE – MOH – LANDSCAPE LIGHTING
☐ 9971-02: CLASSICAL MUSIC	☐ 0710-05: MURPHY'S HARDWARE – MOH – MANUAL TOOLS
☐ 9971-03: CLASSICAL MUSIC	☐ 0710-06: MURPHY'S HARDWARE – MOH – POWER TOOLS
☐ 9971-04: CLASSICAL MUSIC	☐ 0710-07: MURPHY'S HARDWARE – MOH – CEILING FANS
☐ 9971-05: CLASSICAL MUSIC	☐ 0710-08: MURPHY'S HARDWARE – MOH – DO-IT-YOURSELF PROJECTS
☐ 9972-01: JAZZ MUSIC	☐ 0710-09: MURPHY'S HARDWARE – MOH – ROOFING SUPPLIES
☐ 9972-02: JAZZ MUSIC	☐ 0710-10: MURPHY'S HARDWARE - MOH - LUMBER
☐ 9972-03: JAZZ MUSIC - 06 MIN	☐ 0710-11: MURPHY'S HARDWARE ---------- IN STORE – GE BULB SPECIALS
☐ 9972-04: JAZZ MUSIC - 10 MIN	☐ 0710-12: MURPHY'S HARDWARE ---------- IN STORE – SCOTT TOWELS OCT. SALE
☐ 9972-05: JAZZ - CHILL - 01 MIN	☐ 0710-13: MURPHY'S HARDWARE ---------- IN STORE – GLIDDEN PAINT OCT. SALE
☐ 9972-05: JAZZ - CHILL - 01 MIN	☐ 0710-14: MURPHY'S HARDWARE ---------- IN STORE – BLACK FLAG PEST CONTROL
☐ 9972-06: JAZZ - CHILL - 01 MIN	☐ 0710-15: MURPHY'S HARDWARE ---------- IN STORE – HUNTER FANS (THRU 11/11 SALE)
☐ 9973-01: NEW AGE MUSIC	☐ 0710-16: MURPHY'S HARDWARE ---------- IN STORE – SHOP VAC FALL SALE
☐ 9973-02: NEW AGE MUSIC	☐ 0710-17: MURPHY'S HARDWARE ---------- IN STORE – SCHLAGE LOCKS FALL DISOUNTS
☐ 9974-01: POP MUSIC	☐ 0710-18: MURPHY'S HARDWARE ---------- IN STORE – ALTON BATHROOM DISPENSERS (SALE THRU 11/15)
☐ 9974-02: POP MUSIC	☐ 0710-19: MURPHY'S HARDWARE ---------- IN STORE – LOCTITE GLUE FALL DISCOUNT
☐ 9975-01: ROCK MUSIC	
☐ 9975-02: ROCK MUSIC	
☐ 9975-03: ROCK MUSIC - 04 MIN	
☐ 9976-01: ELECTRONICA	
☐ 9976-02: ELECTRONICA	
☐ 9977-01: HOLIDAY MUSIC	
☐ 9977-02: HOLIDAY MUSIC	
☐ 9977-03: HOLIDAY MUSIC	
☐ 9977-04: HOLIDAY MUSIC	
☐ 9977-05: HOLIDAY MUSIC	

Technical Specifications ::

Audio Capacity: Limited only by capacity of SD card
(64MB card included - allows more than 100 minutes of storage)
Frequency Response: 20 Hz - 32 kHz
Audio Input: (1) Analog to 3.5mm jack
Audio Outputs: (1) Analog to 3.5mm jack, 5 volts
RMS/600 ohms, (1) Analog to 3.5mm jack, 2 watts/8 ohms

Power Requirements: DC 9V 300mA (110-120 VAC,
60 Hz Wall adapter provided; foreign adapters available)
Power Consumption: 4.5 W
Dimensions (wxhxd): 86.69 x 3.03 x .98 inches /
170 x 77 x25 mm
Shipping Weight: 2 lbs. / .90 kg
Warranty: Three years parts and labor

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