

The AD-31 is a High-Quality Promotion On Hold Repeater. This unit will play through your list of MP3s stored on the USB plugged into the unit. Should the unit lose power, upon return it will automatically start playing your messages again without any action from you. Each unit ships with the AD-31 MP3 Manager program on the USB stick to help remove the hassles of selecting your MP3s to play, but it can also be downloaded from www.asitekman.com/ad-31.htm. The AD-31 MP3 Manager program arrives with **eight COPYRIGHT Free Promotion-On-Hold** tracks to help you get up and running. The AD-31 provides an 8 ohm 200mW RCA variable level output to meet all your input needs. The AD-31 also has a built-in test speaker so you can easily make sure your message is playing.

What's included



Setup

- Connect the USB power cord to the AD-31 and a 110vac power outlet
- Plug the USB Flash Drive into the AD-31
- Connect the RCA audio cord to the unit and the audio input of your On Hold system. **NOTE:** If you are connecting to an On Hold system with a small Headphones type jack, use the supplied adapter to make it fit your system.

Operation

The AD-31 requires the USB Flash Drive to operate, so leave it installed. Copy any MP3 files you wish to play onto the USB Flash Drive; it will continually cycle through all of the files in order.

USB Flash Drives

The AD-31 is supplied with a USB Flash Drive, but allows any USB Flash Drive with the following specs:

- USB size of **32GB** or less
- **FAT/FAT32** formatted

Preferred MP3 Format

The AD-31 will accept many MP3 formats, but some formats cause audio lags to appear during playback. The following is the recommended format:

- Base sampling rate of **44.1Khz**
- **32 bit** samples
- Bitrate of **128Kbps**

NOTE: The MP3 file must have at least the Title ID3 tag.

Volume Control

The AD-31 has a volume control range of 32 steps via the Up and Down Volume buttons (it never fully turns off). Two seconds after making a change, the unit will shift the volume to the new level.

Status LED States

- **Red** = powering up
- **Green** = no stick/no mp3s
- **Orange** = error detected, call service
- **Red/Green Slow Flash** = playing files

Tool for MP3 Conversion

The best, free tool for converting your files to the preferred MP3 format is **Audacity**; it can be downloaded from <https://www.audacityteam.org/>.

Troubleshooting

The unit shows playing, but no audio:

- Tap the Volume Up button 32 times to set max volume
- Hold the Push to Test button to check for audio
- If you have audio, it's in the cord connection to your On Hold system, call service
- If you were getting promotions from a dealer and are just using your own MP3s now, it's still locked to the dealer, call service

Tech Support and Service

You can call us at: 256-258-9886

Email us at: service@asitekman.com

Address: www.asitekman.com

1 Year Limited Warranty

This ASI TekMan PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. The USB stick comes with a 30 day warranty from the date of the original invoice. Within this period, we will repair the unit without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to ASI TekMan. After the unit has been repaired, ASI TekMan will ship the product back via Ground service at our expense. If any other form of return shipment is requested, the customer will pay 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of ASI TekMan, the product has been damaged by lightning or any other "Acts of God", or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized ASI TekMan Service Center.

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