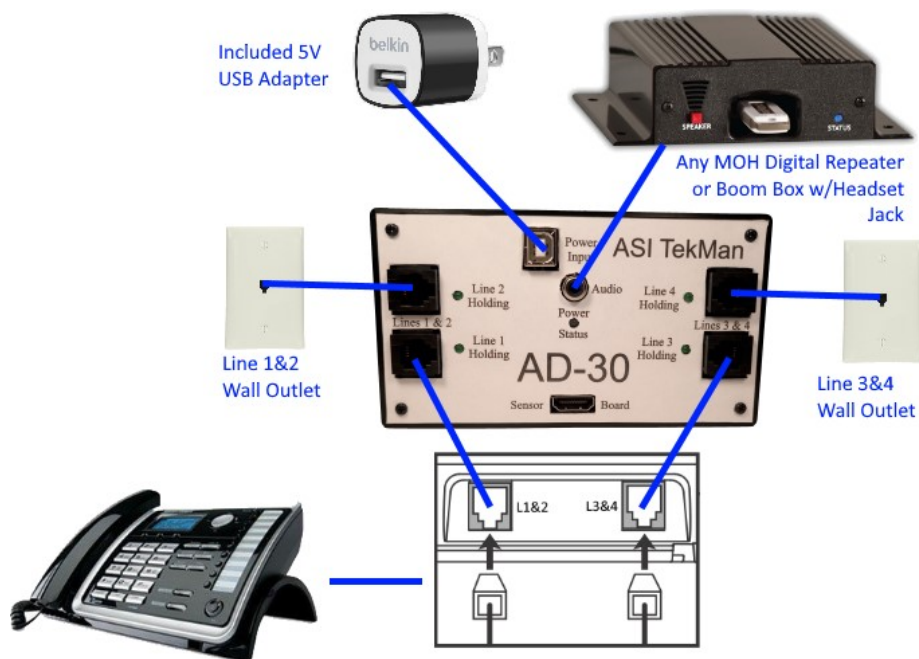


Congratulations on purchasing the AD-30 Multi-Hold adapter. This unit was designed for today's demands and looking to the future. The default setup for the AD-30 is the "Tone Hold" mode; this mode lets the unit work with virtually any Analog phone set on the market.

Connections



Audio Source Considerations

The AD-30 works with any audio source that has a Headphone or high power output. We suggest using a Digital MOH Repeater; there are several available on the internet. You can also use a Boom Box so long as it has a Headphone output; check it carefully as most units have an Aux In which won't work. The AD-30 has an RCA input and comes with an RCA to RCA cable along with a 3.5mm adapter for use with a Boom Box.

Changing Operating Modes

The AD-30 is very versatile with 6 basic command modes. The default mode of the AD-30 is the "Tone Hold" mode, with the default Tone being

the "*". To change a mode, enter any of the following commands while on one of the phone lines connected to the AD-30:

- #### 1 – switches the unit to trigger off the *
- #### 2 – switches the unit to trigger off the #
- #### 5 – switches the unit to work in "Tone Hang up" mode
- #### 6 – switches the unit to work in "Tone Hold" mode
- #### 7 – switches the unit to work in "RCA Hold" mode
- #### 8 – switches the unit to work in the "Tone" modes

When you switch the unit to trigger off of the # then all the above command codes change from #### to * * * *.

Using the Tone modes

To use the "Tone Hold" mode you simple press the "*" on your phone to activate the message then press "Hold" (or "Mute" if you don't have a "Hold" button) on your phone. To release the hold simple pick up the line then press "*" again.

To use in the "Tone Hang up" mode you press the "*" on your phone then hang up the phone as if dropping the call. The unit will hold the call until you pick up the line again.

Using with RCA 2540x, 1x & 2x phones

This mode is called "RCA Hold" mode. In this mode you can combine any of these phones into one system and simply use the "Hold" button on the phones to activate the message, then the unit will release when you pick up the line again. **NOTE: These phones "Beep" about every 8 seconds on hold so the AD-30 will simply play your message along with the beeps; there is NO way to get rid of the beeps.**

Audio Problems

Some customers complain about bad or no audio – this often occurs when the customer is calling from a cell phone, a low bandwidth Internet line or you have a low bandwidth Internet line. Cell phones use compression algorithms that are designed to optimize voice calls and, as such, can make music sound bad or non-existent in com cases.

Tech Support and Service

You can call us at: 256-258-9886

Email us at: service@asitekman.com

Address: ASI TekMan
Attn: Alan Sandige
1330 Grandview Blvd Apt 2216
Huntsville, AL 35824

1 Year Limited Warranty

This ASI TekMan PRODUCT is warranted against defects for a period of one (1) year from the date of the original invoice. Within this period, we will repair it without charge for parts and labor. To obtain warranty service the product must be returned, at the customer's expense, to ASI TekMan. After the unit has been repaired, ASI TekMan will ship the product back via

Ground service at our expense. If any other form of return shipment is requested, the customer will pay for 100% of the shipping cost.

This Warranty does not apply if in the sole opinion of ASI TekMan, the product has been damaged by lightning or any other “Acts of God”, or by accident, misuse, neglect, or improper packing, shipping, modification or servicing by other than an authorized ASI TekMan Service Center.

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AD-30 Multi-Hold Version 1.0
